

DOCUMENT RESUME

ED 391 005

CE 070 532

TITLE ASE Program Certification Standards for Automobile Technician Training Programs.

INSTITUTION National Automotive Technicians Education Foundation, Herndon, VA.

PUB DATE 93

NOTE 97p.; For related training programs, see CE 070 533-535.

PUB TYPE Guides - Classroom Use - Teaching Guides (For Teacher) (052)

EDRS PRICE MF01/PC04 Plus Postage.

DESCRIPTORS Academic Education; *Auto Mechanics; *Certification; Engines; Entry Workers; Integrated Curriculum; *Job Skills; Occupational Information; Postsecondary Education; *Program Development; Program Implementation; Secondary Education; *Standards; Technical Education

IDENTIFIERS National Institute Automotive Service Excellence

ABSTRACT

This publication provides the evaluation policies, procedures, and standards to which an automobile technician training program must adhere to be granted certification by the National Institute for Automotive Service Excellence. The policies section has three parts: the automobile areas that may be certified and minimum requirements for certification; information about evaluation team leaders, on-site evaluation team members, task lists, tools and equipment, and automobile program evaluation; and discussion of policies on articulation agreements, recognition for certification, appeals and action for revocation. The procedures section provides an overview of the process for certification. The next section contains the 10 program standards in these areas: purpose, administration, learning resources, finances, student services, instruction, equipment, facilities, instructional staff, and cooperative agreements. The task list follows. Lists of assumptions and definitions are provided. The tasks are divided into the following: engine repair, automatic transmission and transaxle, manual drive train and axles, suspension and steering, brakes, electrical/electronic systems, heating and air conditioning, and engine performance. Lists are also provided of applied academics (language arts and communications, mathematics, science) and workplace skills. The final section lists tools and equipment, including hand tools, general lab/shop equipment, and specialty tools and equipment. (YLB)

* Reproductions supplied by EDRS are the best that can be made *
* from the original document. *

ASE PROGRAM CERTIFICATION STANDARDS

Automobile

Administered By:

National Automotive Technicians Education Foundation (NATEF)
13505 Dulles Technology Drive, Suite 2
Herndon, VA 22071-3421
(703) 713-0100

U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement
EDUCATIONAL RESOURCES INFORMATION
CENTER (ERIC)

- ☒ This document has been reproduced as received from the person or organization originating it.
- ☐ Minor changes have been made to improve reproduction quality.

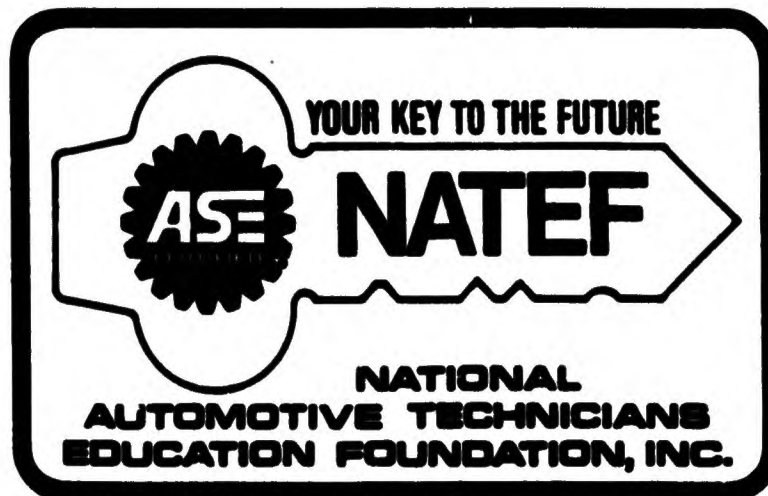
• Points of view or opinions stated in this document do not necessarily represent official OERI position or policy.

©1993

"PERMISSION TO REPRODUCE THIS
MATERIAL HAS BEEN GRANTED BY

Pluridigit

TO THE EDUCATIONAL RESOURCES
INFORMATION CENTER (ERIC) "



ASE PROGRAM CERTIFICATION STANDARDS
FOR
AUTOMOBILE TECHNICIAN TRAINING PROGRAMS

Administered By:

National Automotive Technicians Education Foundation (NATEF)
13505 Dulles Technology Drive, Suite 2
Herndon, VA 22071-3421
(703) 713-0100

©1993

TABLE OF CONTENTS

Policies

Automobile Technician Training Certification Program	1
Automobile Minimum Requirements	3
Information About Evaluation Team Leaders (ETLs)	5
Information About On-Site Evaluation Team Members	6
Task List Information	7
Tools And Equipment Information	8
Automobile Program Evaluation	9
NATEF Policies On Articulation Agreements	10
Recognition For Certification	13
Appeals And Action For Revocation	14

Procedures

Process Overview	16
On-Site Evaluation Cost Sheet	19

Program Standards

Standard 1 - Purpose	20
Standard 2 - Administration	20
Standard 3 - Learning Resources	21
Standard 4 - Finances	22
Standard 5 - Student Services	22
Standard 6 - Instruction	23
Standard 7 - Equipment	25
Standard 8 - Facilities	26
Standard 9 - Instructional Staff	27
Standard 10 - Cooperative Agreements	28

Task List

Task List And Assumptions	29
Definitions	31
NATEF Task List	34
Engine Repair	34
Automatic Transmission And Transaxle	38
Manual Drive Train And Axles	42
Suspension And Steering	48
Brakes	53
Electrical/Electronic Systems	57
Heating And Air Conditioning	61
Engine Performance	65
Applied Academics and Workplace Skills	72
Language Arts & Communications	73
Mathematics	74
Science	77
Workplace Skills	82

Tools And Equipment

Tools And Equipment	85
Hand Tools	86
General Lab/Shop Equipment	88
Specialty Tools And Equipment	89
Suspension And Steering	89
Brakes	90
Heating And Air Conditioning	90
Engine Performance	90
Automatic Transmission/Transaxle	91
Electrical/Electronic Systems	91
Manual Drive Train And Axles	91
Engine Repair	91

POLICIES

AUTOMOBILE TECHNICIAN TRAINING CERTIFICATION PROGRAM

The Board of the National Institute for Automotive Service Excellence (ASE) is the responsible body for the Automobile Technician Training Certification Program. ASE will grant certification to programs that comply with the evaluation procedure, meet established standards, and adhere to the policies in this document.

The Certification Program is under the direct supervision of the Board of Trustees of the National Automotive Technicians Education Foundation (NATEF) and such personnel who are designated or employed by the Foundation.

The purpose of the Automobile Technician Training Certification Program is to improve the quality of training offered at the secondary and post-secondary levels. NATEF does not endorse specific curricular materials nor provide instruction to individuals, groups or institutions. It does, however, set standards for the content of instruction which includes: tasks, tools and equipment, hours, and instructor qualifications.

The Program is a certification program only and it is not associated with the accreditation role of other agencies.

The cost to each program for certification will be as reasonable as possible to encourage program participation. This cost will include: self-evaluation materials, on-site team evaluation materials, and the honorarium and expenses of the Evaluation Team Leader (ETL).

The eight Automobile areas that may be certified are:

1. Brakes
2. Electrical/Electronic Systems
3. Engine Performance
4. Suspension and Steering
5. Automatic Transmission and Transaxle
6. Engine Repair
7. Heating and Air Conditioning
8. Manual Drive Train and Axles

Effective January 1, 1993, four areas are required for minimum certification. Three specified areas are required at this time: Brakes, Electrical/Electronic Systems, and Engine Performance. The fourth area may be any one of the remaining areas. **However, effective January 1, 1996 Suspension and Steering will be required as the fourth area for any program applying for certification.**

All programs due to recertify after January 1, 1993 are required to meet minimum requirements in the four designated areas of Brakes, Electrical/Electronic Systems, Engine Performance, and Suspension and Steering. However, any programs due to recertify between January 1993 and December 31, 1995 may have their certification extended until January 1, 1996, if needed, to provide sufficient time to meet the new requirements. Programs wishing an extension must submit a written request to NATEF.

Programs having difficulty in meeting certification requirements should consider the following options:

- A) Initiating an Articulation Agreement with another secondary or post-secondary training institution (see NATEF Policies on Articulation Agreements).
- B) Borrowing equipment needed for instruction from a manufacturer, dealership or independent repair shop.
- C) Arranging for instruction on tasks requiring equipment not available in the school program at a dealership or independent repair shop.

Programs choosing option B or C are required to show documentation on where the tasks are taught, by whom, and how students are evaluated.

AUTOMOBILE MINIMUM REQUIREMENTS

1. The minimum program requirements are identical for initial certification and for recertification.
2. A program providing instruction in all of the automobile areas must have a minimum total of 1,080 hours of combined laboratory/shop (coop) and classroom instruction. Tasks related to the eight automobile areas may be taught at different times during the course of study. Therefore, the hours for an individual area would be the sum total of all the hours of instruction related to the tasks. Individual areas must have the following hours:

a. Brakes	100
b. Electrical/Electronic Systems	200
c. Engine Performance	260
d. Suspension & Steering	100
e. Automatic Transmission & Transaxle	120
f. Engine Repair	120
g. Heating & Air Conditioning	80
h. Manual Drive Train & Axles	<u>100</u>
TOTAL HOURS	1,080

3. All eight areas are required for master certification designation.
4. **The average rating on Standards 6, 7, 8, and 9 must be a four (4) on the five-point scale. The program will not be approved for an on-site evaluation if the average is less than 4 on those Standards. The program should make improvements before submitting the application to NATEF for review. A program will be denied certification if the on-site evaluation team average on Standards 6, 7, 8, and 9 is less than four.**
5. A program may not be approved for an on-site evaluation if the average rating on Standards 1 - 5 and 10 is less than a four (4) on the five-point scale. **A program may be denied certification if the on-site evaluation team average on Standards 1 - 5 and 10 is less than four. Approval for on-site**

evaluation or certification will be made by NATEF, based on the number of Standards rated at 4 or 5 as well as the individual rating on any Standard rated below 4.

6. Effective 1/1/95 for initial program certification, instructor(s) must hold current ASE certification in the automobile area(s) they are teaching. For recertification, instructors must be ASE certified in the area(s) they are teaching (current NATEF policy).
7. The program Advisory Committee must conduct at least two working meetings a year and have a minimum of 5 people on the committee. Minutes of the meetings must be provided for review by the on-site evaluation team.
8. The Task List is divided into three priority areas. The following guidelines must be followed:
 - 95% of all Priority 1 (P-1) items must be taught in the curriculum.
 - 80% of all Priority 2 (P-2) items must be taught in the curriculum.
 - 50% of all Priority 3 (P-3) items must be taught in the curriculum.
9. A program that does not meet the minimum hour requirements may be eligible for certification if both of the following conditions are met in the program areas requesting certification:
 - a. show evidence that all graduates from the previous academic year have taken the ASE certification examination, and
 - b. show documentation that 75% of those graduates passed the ASE certification tests.
10. The concern for safety is paramount to the learning environment. Each program area has the following safety task preceding all related tasks:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment, and handling, storage, and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

INFORMATION ABOUT EVALUATION TEAM LEADERS (ETLs)

Evaluation Team Leaders (ETLs) are educators who have been trained by NATEF to lead the on-site evaluation. The ETL will be assigned by the NATEF office once a program has been approved for an on-site evaluation. Every effort will be made to assign an ETL located closest to the school to reduce the cost for the evaluation. Three additional team members, selected by the program and approved by the ETL, are required for an automobile program on-site evaluation. (See the following page for additional information about team members.)

Persons selected as ETLs must have:

1. a minimum of six years of combined experience as an automobile technician and automobile instructor (at least three years experience as an automobile technician is required),
2. a B.A. or B.S. in Education from a college or university recognized for teacher training by the state, and
3. ASE certification in all automobile areas (effective 1/1/95). *

If a state does not employ automobile instructors with the preceding requirements, the following qualifications will apply:

1. six years experience as an automobile technician,
2. four years automobile teaching experience at the secondary, post-secondary or community college level, and
3. ASE certification in all automobile areas (effective 1/1/95). *

ETL training is valid for two years. However, automatic two-year renewal is granted every time an ETL conducts an on-site evaluation. ETLs are required to attend additional training sessions if they have not conducted an on-site evaluation in two years. This additional training is required even if the individual holds current ASE certification.

* Prior to 1/1/95, individuals who would like to become an ETL must hold ASE certification in a minimum of four automobile areas.

** Anyone interested in becoming an Evaluation Team Leader should contact the NATEF office at (703) 713-0100 or their State Supervisor for more details.

INFORMATION ABOUT ON-SITE EVALUATION TEAM MEMBERS

The program requesting certification is responsible for recruiting and recommending on-site evaluation team members. The ETL must approve individuals recommended by the program. The on-site evaluation team members must be practicing automobile technicians, service managers or shop owners from businesses in the area served by the training program. For initial certification only, one team member may be an automobile instructor from another school district/system.

Team members must have:

1. high school diploma or the equivalent (industry or military training may be considered as the equivalent), and
2. at least seven years full-time experience as a general automobile technician.

* ASE automobile certification is recommended but not required.

** An automobile instructor from another school district/system must have a minimum total of seven years experience. The seven years must include three or more years full-time experience as an automobile technician and three or more years of post high school training.

The initial certification evaluation team is composed of four individuals: the ETL and three team members. Two team members must be from industry (one from a dealership and one from an independent repair facility). The third member may be from one of the following: a dealership, an independent repair facility or from an automobile training program.

The recertification evaluation team is composed of three individuals: the ETL and two team members. One team member must be from a dealership and one team member must be from an independent repair facility.

Each program requesting initial certification or recertification must identify their choices for evaluation team members on the On-Site Evaluation Team Member List. An alternate team member choice must be identified on the On-Site Evaluation Team Member List in the event that one of the team members is unable to conduct the on-site evaluation. **The alternate team member must be from either a dealership or from an independent repair facility.**

Team members must not be advisory committee members, former instructors, or graduates of the program within the past ten years.

TASK LIST INFORMATION

An essential element of any curriculum or training program is a valid task list. Automobile technician instructors need a well-developed task list that serves as a solid base for course of study outlines and facilitates communication and articulation of their training programs with other institutions in the region.

It is NATEF policy that the task list developed by the National Institute for Automotive Service Excellence (ASE) serves as the basis for the NATEF task list. Panels of technical service experts from the automotive service industry and vocational education are called upon to develop and validate the ASE and NATEF task lists. The ASE task list is also used to develop the ASE certification examination, a nationally recognized symbol of competence in diagnosing and repairing vehicle problems. Additional information on the development of the NATEF task list can be found in the Task List section.

All tasks have a Priority designation.

- **Ninety-five percent (95%) of Priority 1 (P-1) items must be taught in the curriculum.**
- **Eighty percent (80%) of Priority 2 (P-2) items must be taught in the curriculum.**
- **Fifty percent (50%) of the Priority 3 (P-3) items must be taught in the curriculum.**

TOOLS AND EQUIPMENT INFORMATION

The basic tools and equipment that must be available for use in the automobile program are listed in the Tools and Equipment section. Many tools and much of the equipment are the same for some or all of the program areas. However, some equipment is specialized and must be available for use in the selected program areas. These individual program area lists are included in the Tools and Equipment section.

The student hand tool list covers all program areas. This list indicates the tools a student will need to own to be successful in each of the specialty areas.

Although no brand names are listed, the equipment and tools must address the following programmatic issues:

1. Safety - Equipment and tools must have all shields, guards, and other safety devices in place and operable.
2. Type and Quality - The tools and equipment used in a certified program must be of the type and quality found in industry. They must also be adequate and in sufficient quantity to meet the program goals and student performance objectives.
3. Consumable Supplies - Supplies should be in sufficient quantity to assure continuous instruction. Consumable supplies, such as solvents, sand paper, etc. are not listed.
4. Maintenance - A preventative maintenance schedule should be used to minimize equipment down-time.
5. Replacement - A systematic schedule for replacement should be used to maintain up-to-date tools and equipment at industry and safety standards. Information gained from student program evaluations as well as advisory committee input should be used in the replacement process.
6. Inventory - An inventory system should be used to account for tools, equipment, parts, and supplies.
7. Parts Purchasing - A systematic parts purchasing system should be used - from work order to supplier.
8. Hand Tools - Each student should be encouraged to purchase a hand tool set during the period of instruction.
9. Storage - Adequate storage of tools should be provided. Space for storage of the students' hand tools should be provided.

AUTOMOBILE PROGRAM EVALUATION

NATEF Standards for Initial Certification and Recertification are identical. Three items are critical for certification and are in **bold print** in the Automobile Program Self-Evaluation materials. These three items are:

2.5 A
6.5 A
7.1 A

Programs must be able to support a yes response for 2.5 A and 6.5 A. Programs must hold at least two working meetings of the Advisory Committee each year (2.5 A). In section 6.5 A, the programs must include the required percentage of the P-1, P-2, and P-3 tasks in the areas where certification is desired. Programs must also achieve a 4 on the 5-point scale on item 7.1 A. If these responses are not achieved, do not apply for certification at this time.

In addition, an on-site evaluation will not be scheduled unless the average score on Standards 6, 7, 8, and 9 is at least a 4 on the Automobile Program Self-Evaluation. Please refer to the Automobile Program Requirements for more information.

NATEF POLICIES ON ARTICULATION AGREEMENTS FOR ASE PROGRAM CERTIFICATION

In a number of states and localities technician training programs are able to meet ASE standards for certification only by establishing an articulation effort between secondary and post-secondary programs. Recent NATEF Trustee action, as well as language in the Carl D. Perkins Vocational Education Act, encourages articulation between programs at the secondary and post-secondary levels.

Articulation agreements encourage, but cannot require, graduates of secondary programs to go on to post-secondary education. Financial and social considerations suggest that many, perhaps most, graduates must seek employment upon graduation from high school.

Articulation agreements for Automobile, Autobody, and Medium/Heavy Truck technician training programs may involve two or more training centers at secondary and post-secondary levels or two programs at the secondary level. However, when programs articulate the following conditions must be met:

1. The minimum ASE specialty areas required in Automobile, Autobody, and Medium/Heavy Truck technician training programs must be included.

Automobile: Brakes, Electrical/Electronic Systems, Engine Performance, and Suspension & Steering.

Medium/Heavy Truck: Diesel Engines, Suspension & Steering, Brakes, Electrical/Electronic, and Preventive Maintenance Inspection.

Autobody: Structural Analysis & Damage Repair plus at least two of the following areas:

Non-Structural Analysis & Damage Repair,
Mechanical & Electrical Components,
Plastics & Adhesives,
Painting & Refinishing

(Note: A program may be certified in Painting & Refinishing only and would not be required to have an articulation agreement.)

2. Automobile and Medium/Heavy Truck programs must have a minimum of two required specialty areas to articulate with another program for ASE certification purposes.

3. Autobody programs must have Structural Analysis & Damage Repair and one of the four optional program areas to articulate with another program for ASE certification purposes.

**** THE SIGNED, COPY OF THE ARTICULATION AGREEMENT
MUST BE SUBMITTED IN EVERY CASE ALONG WITH THE
SELF-EVALUATION MATERIALS. ****

4. The articulation agreement must be in writing and approved by the administration of both institutions. The agreement shall:
 - a. List the areas of instruction to be offered by each training center.
 - b. Stipulate how credit will be granted for successful completion of the instructional areas at each institution. This should also include the criteria for evaluating successful completion.
 - c. Describe procedures for applying for credit at the post-secondary level for instruction received at the secondary level.

5. WHEN TWO OR MORE CENTERS ARE TO BE EVALUATED AT THE SAME TIME

The procedures for submitting the self-evaluation materials and on-site team evaluation application are as follows:

- a. Each training center in an articulation agreement shall conduct a self-evaluation for the specialty areas at their training center. The center requesting the largest number of specialty areas to be certified shall be designated the lead center. If the participating centers are requesting the same number of areas certified, they will select one center as the lead center. The lead center will be responsible for submitting all self-evaluation materials including a cover letter and a signed, copy of the articulation agreement.
- b. When two or more centers under an articulation agreement are being evaluated at the same time they shall agree upon the selection of the on-site evaluation team members.
- c. The NATEF office must be informed of the number of training centers and specialty areas being evaluated. The number of centers and areas being evaluated may require additional members or additional days to complete the evaluation.

- d. The division of the local costs involved for the on-site evaluation is to be explained on the Application for On-Site Evaluation.
- e. The curriculum for the articulated centers requesting certification shall be sent by the lead center to the Evaluation Team Leader assigned by NATEF.

6. WHEN ONE CENTER IS ALREADY CERTIFIED

The procedures for submitting the self-evaluation materials and on-site team evaluation application are as follows:

- a. When a training center is entering into an articulation agreement with a center that is currently certified, the center that is not certified will submit the self-evaluation materials along with a signed, copy of the articulation agreement. The uncertified center will follow through with the total certification process.
 - b. The on-site evaluation team members will only evaluate the materials at the training center requesting certification.
 - c. The training center that is already certified will NOT be required to be evaluated until they are due to recertify their training program.
7. Articulated training centers may certify in one or more of the same specialty areas as long as they meet the minimum required areas jointly. For example, one automotive training center (Center A) may be certified in four or more areas, including the minimum required areas. The articulated automotive training center (Center B) may offer only two of the required areas. Center B would be eligible for certification only after articulating with Center A.
8. Each training center in an articulation agreement shall provide their graduates with a certificate identifying successful completion of instructional areas meeting ASE standards.
9. Certification shall be awarded for each articulated program. Each secondary and post-secondary program shall receive a plaque which will include specialty area plates only for instructional areas offered in their training center.
10. The certified plaque shall indicate the name of the training center and will include "articulated with _____ training center". This will clearly indicate that a training center may be certified in fewer than the required areas only when it articulates with another training center.

RECOGNITION FOR CERTIFICATION

A program approved for certification will receive a plaque that bears the ASE seal and the school's name. Individual plates will be attached to the plaque to identify the areas in which the program is certified. These will also include the expiration date of certification. Any program certified in all eight areas will receive a Master Certification plaque. A statement below the seal will read:

"THE INSTRUCTION, COURSE OF STUDY, FACILITIES AND EQUIPMENT OF THIS INSTITUTION HAVE BEEN EVALUATED BY THE NATIONAL AUTOMOTIVE TECHNICIANS EDUCATION FOUNDATION AND MEET THE NATIONAL INSTITUTE FOR AUTOMOTIVE SERVICE EXCELLENCE STANDARDS OF QUALITY FOR THE TRAINING OF AUTOMOBILE TECHNICIANS IN THE FOLLOWING AREAS:

Institutions receiving ASE certification are encouraged to put on the graduate's diploma or certificate the following statement:

"The person holding this diploma has participated in an automobile technician training program that was certified by the National Institute for Automotive Service Excellence and has completed instruction in the following areas:

A screened ASE/NATEF logo may be overprinted with the above statement and placed on the graduate's diploma. A camera ready logo is provided in the promotional material a program receives upon certification.

A program approved for recertification will receive a brass plate which reads "RECERTIFIED Exp. 19__".

Certified programs will also receive a 24"x30" sign indicating that the training program is ASE certified.

APPEALS AND ACTION FOR REVOCATION

APPEALS: PROGRAMS APPLYING FOR CERTIFICATION

A complaint received from any school concerning the procedures, evaluation or certification of the automobile technicians training program must be made in writing to the ASE office in Herndon, VA. It will be immediately referred to the Grievance Examiner who will acknowledge receipt of the complaint, in writing, to the complainants. Thereafter, the Grievance Examiner will investigate the complaint and prepare a report. A copy of the report will be given to the complainants and to an Appeals Committee within thirty (30) days of the receipt of the complaint.

The Appeals Committee will review the findings and recommendations of the Grievance Examiner, together with the complaint and any data supplied in connection therewith. The Appeals Committee will be empowered to dismiss the matter or to initiate such action as they may deem appropriate.

If the complainants desire to review the Appeals Committee's evaluation, they may do so at the office of the Grievance Examiner in Herndon, VA. However, they will not be permitted to make copies of the results.

ACTION FOR REVOCATION: ASE CERTIFIED PROGRAMS

The Appeals Committee will also advise the ASE President of its judgements and recommendations for action in any cases of malpractice or misrepresentation involving the misuse of ASE certification for an automobile technician training program. Upon receipt of a complaint alleging misuse or misrepresentation by a certified program, the Grievance Examiner will be notified. The Grievance Examiner will notify, in writing, the parties against whom the complaint has been filed, indicating the alleged wrongdoing. The parties will be further advised that they may submit a written explanation concerning the circumstances of the complaint within thirty (30) days. After the Grievance Examiner has considered the complaint and received the explanation, if any, the Grievance Examiner will determine whether there is a reasonable basis for a possible wrongdoing. If the Grievance Examiner finds such a basis, the Grievance Examiner will inform the parties of the findings. At that time, the Grievance Examiner will inform the parties of their right to a hearing before the Appeals Committee. The parties will have fifteen (15) days to notify the Grievance Examiner, in writing, of their decision.

In the event the involved parties elect to be bound by the findings of the Grievance Examiner without a hearing, the Grievance Examiner will submit a written report with recommendations to the Chairman of the Appeals Committee. This report will be submitted within sixty (60) days of the receipt of the waiver of a hearing. The Chairman of the Appeals Committee will mail a copy of the Grievance Examiner's findings and recommendations to the parties.

In the event that the involved parties elect to appear at a hearing, the Chairman of the Appeals Committee will call a Board of Inquiry. This Board will consist of four ASE Board members, one from each of the following categories: Education, Public Interest, Service Employers, and Vehicle and Service Products Manufacturers. The Board of Inquiry will be convened in Herndon, VA at a date and time determined by the Chairman. The Board will notify the involved parties, in writing, regarding the time and place of the hearing.

The Grievance Examiner will be responsible for investigating and presenting all matters pertinent to the alleged wrongdoing to the Board of Inquiry. The involved parties will be entitled to be at the hearings with or without counsel. The parties will be given an opportunity to present such evidence or testimony as they deem appropriate.

The Board of Inquiry will notify the Chairman of the Appeals Committee of its findings and recommendations, in writing, ten (10) days after the hearing is completed.

The Appeals Committee will review the findings and recommendations of either the Grievance Examiner if a hearing was waived or the Board of Inquiry if a hearing was held. The Appeals Committee will determine if the record on the complaint supports a finding of conduct contrary to or in violation of reasonable practices. If two-thirds of the Appeals Committee so find, the Committee will recommend to the President of ASE appropriate sanctions or courses of action against the parties charged.

PROCEDURES FOR CERTIFICATION/RECERTIFICATION

Process Overview

NOTE: NATEF recommends that programs maintain a file containing copies of all reference and documentation materials developed during all phases of the certification process.

1. Purchase application materials

The program requesting certification must purchase self-evaluation materials from NATEF in Herndon, VA. To begin the certification process, the program must return four items from the evaluation materials packet. These four items are:

- a. Application for Certification or Recertification
- b. Self-Evaluation Summary Sheet
- c. On-site Evaluation Team Member List
- d. Instructor Qualifications Forms

2. NATEF review of application

The national office will review the materials within 30 days. Following the review, the program administrator and the state Trade & Industrial Supervisor will be notified about the status of the program. The program will be identified as one of the following:

- a. qualified for on-site evaluation for all the specialty areas listed on the application.
- b. qualified for on-site evaluation for some but not all specialty areas listed on the application. The program administrator may proceed with the on-site evaluation for the specialty areas that qualify at that time OR make improvements and resubmit the application at a later date.
- c. not qualified for an on-site evaluation at that time. NATEF will indicate specific improvements that must be made before the on-site evaluation can be scheduled.

3. Evaluation Team Leader (ETL) assigned, program coordinator makes contacts

In cooperation with state officials, NATEF will assign an Evaluation Team Leader (ETL) to a program. NATEF will also send the program the Application for On-site Evaluation. With a legitimate reason, the program coordinator can contact the NATEF office to request a different ETL. (The ETL assigned must NOT be a present or former teacher or administrator of the program to be evaluated.) The program coordinator must contact the ETL to arrange a date for the on-site evaluation.

The Application for the On-site Evaluation will be sent with instructions that outline the plans for the local administration and the costs for the ETL's services and expenses. These costs will be paid by the institution requesting certification.

4. Send on-site application, check, course of study, and list of on-site evaluation team members to ETL

The Application for On-site Evaluation must be sent to the ETL, signed by the program administrator, and accompanied by a check to cover the costs of materials for the on-site evaluation team members. A copy of the course of study and this application must be received by the ETL at least two weeks prior to the on-site evaluation or the on-site must be rescheduled. The course of study should include the following items:

- a. syllabus for each class
- b. tasks to be taught under each area, specified according to High Priority designations (P-1, P-2, P-3)
- c. number of contact hours for each area (Tasks may be taught at different times in the program or in more than one area. However, the hours for the tasks may be counted only once.)
- d. areas and sequence of instruction to be included in the program
- e. list of training materials and audio-visual materials used in training
- f. sample evaluation form used to track student progress

Include the On-site Evaluation Team Member List for the ETL to review and approve. Once a date has been set and the on-site evaluation team members have been approved by the ETL, the program coordinator must contact the on-site evaluation team members to make arrangements for the evaluation day(s).

5. On-site evaluation

Initial certification requires 2 consecutive days, while students are in class, for the on-site evaluation review of all the Standards. However, if more than one program is applying for certification (general automotive and Ford ASSET, for example), additional team members and additional days may be required to complete the on-site evaluation. The need for additional team members and/or days will be determined by the NATEF office.

Recertification requires 1-day on-site evaluation, while students are in class, and Standards 6-9 are reviewed by the on-site evaluation team. However, if the Advisory Committee average on Standards 1-5 or Standard 10 was less than 4, these Standards must be reviewed by the on-site evaluation team. The NATEF office will determine whether an additional day or additional team members will be required to complete the evaluation.

6. ETL reports results to NATEF

The ETL will submit all on-site evaluation materials and a final report to NATEF with a recommendation for or against program certification.

7. Program certification

The national office will review the final report and all additional evaluation materials to determine whether the program meets the requirements for certification and will make their recommendation to the ASE Board. The ASE President, however, will approve certification as sanctioned by the Board of Trustees.

Programs that do not earn certification will be given a written report specifying improvements that must be made to qualify for certification. The decision at the national level will be final unless appealed to the ASE Board of Trustees. Appeals will be heard only at regular meetings of the Board.

The program administrator and the state Trade & Industrial Supervisor will be notified of all decisions regarding the certification status of all programs applying for ASE certification.

8. Display and reporting of certification materials

A wall plaque identifying the certified areas will be forwarded from the national office to the program administrator. Schools must accurately report areas of ASE certification.

9. Certified Automobile Technician Training List

The NATEF office maintains a current listing of all ASE certified programs. The list is made available upon request.

10. Compliance report

A program will be certified for five years. A compliance report is required after 2½ years. The compliance report will be used to verify that a program is maintaining its standards. NATEF will notify the program administrator of the compliance date and will send the appropriate compliance review forms at that time. The program administrator must complete the forms and return them to the NATEF office.

11. Recertification

The NATEF office will contact the program coordinator six (6) months prior to the certification expiration date. The program must formally request recertification materials and follow the process outlined above.

On-site Evaluation Cost Sheet
Effective April 1, 1995

AUTOMOBILE

	CERTIFICATION	RECERTIFICATION
Certification Manuals (Applied Academics general statements and workplace skills list are included)	\$60.00	\$50.00
On-site Evaluation Team Manuals (minimum of 4 sets for initial cert. and 3 sets for recert. @ \$40 each.)	160.00	120.00
Honorarium for Evaluation Team Leader (ETL) @ \$175/day	350.00	175.00
Estimated mileage, hotel and meal expenses for the ETL	<u>150.00</u>	<u>100.00</u>
ESTIMATED TOTAL COSTS	\$720.00	\$445.00

NOTE: It is anticipated that team members recruited from local independent repair facilities and dealerships will serve without charge to the institution.

AUTOMOBILE PROGRAM STANDARDS

STANDARD 1 - PURPOSE

THE AUTOMOBILE TECHNICIAN TRAINING PROGRAM SHOULD HAVE CLEARLY STATED PROGRAM GOALS, RELATED TO THE NEEDS OF THE STUDENTS AND EMPLOYERS SERVED.

Standard 1.1 - Employment Potential

The employment potential for automobile technicians, trained to the level for the specialty or general areas outlined in the program goals, should exist in the geographic area served by the program.

Standard 1.2 - Program Description/Goals

The written description/goals of the program should be shared with potential students and must include admission requirements, employment potential, area(s) of specialty training offered, and the cost of all tuition and fees. Technical qualifications of the faculty and the overall goal(s) of the program should also be included.

STANDARD 2 - ADMINISTRATION

PROGRAM ADMINISTRATION SHOULD ENSURE THAT INSTRUCTIONAL ACTIVITIES SUPPORT AND PROMOTE THE GOALS OF THE PROGRAM.

Standard 2.1 - Student Competency Certification

The certificate or diploma a student receives upon program completion should clearly specify the area(s) of demonstrated competency.

Standard 2.2 - Chain of Command

An organizational chart should be used to indicate the responsibilities for instruction, administration, and support services.

Standard 2.3 - Administrative Support

Positive administrative support from institutional and local governing bodies should be demonstrated. Indicators of administrative support would include: support for staff in-service training; provision of appropriate facilities; up-to-date tools, equipment, and training support materials.

Standard 2.4 - Written Policies

Written policies should be adopted by the administration and policy board for use in decision-making situations and to provide guidance in achieving the program goals. Policies regarding

safety, liability, and lab/shop operation should be written and prominently displayed as well as provided to all students and instructors.

Standard 2.5 - Advisory Committee

An Advisory Committee must convene at least two times a year and be utilized to provide counsel, assistance, and information from the community served by the training program. This Committee should be broadly based and include former students, employed technicians, employers, and representatives for consumer's interests.

Standard 2.6 - Public/Community Relations

An organized plan should be used to provide the community at large information regarding the training program, its graduates, its plans, and any services provided to the community.

Standard 2.7 - Live Work

A systematic method of collecting, documenting, and disbursing live work repair receipts should be used. Instructional staff should not be required to collect payment for live work repairs.

STANDARD 3 - LEARNING RESOURCES

SUPPORT MATERIAL, CONSISTENT WITH BOTH PROGRAM GOALS AND PERFORMANCE OBJECTIVES, SHOULD BE AVAILABLE TO STAFF AND STUDENTS.

Standard 3.1 - Service Information

Service information with current manufacturers' service procedures and specification data for vehicles manufactured within the last ten (10) years should be available. This information should be accessible to students while working in the lab/shop area.

Standard 3.2 - Multimedia

Appropriate up-to-date multimedia materials such as video equipment, transparencies, etc. should be readily available and utilized in the training process.

Standard 3.3 - Instructional Development Services

The service of professional instructional development personnel should be used when available. At a minimum, equipment and supplies should be available for duplication or copying printed materials and transparencies. Instructional development personnel should conduct in-service and/or training in curriculum and media development.

Standard 3.4 - Periodicals

Current general and technical automobile magazines and newspapers should be available for student and instructor use.

Standard 3.5 - Student Materials

Necessary instructional texts or pertinent material should be available for each student to satisfy the objectives of the mode of instruction used. Basic textbooks should have copyright dates that are not over six (6) years old; specialized textbooks should have copyright dates that are not over six (6) years old.

STANDARD 4 - FINANCES

FUNDING SHOULD BE PROVIDED TO MEET THE PROGRAM GOALS AND PERFORMANCE OBJECTIVES.

Standard 4.1 - Program Training Cost

The enrollment in the program or program area should be sufficient to keep the per-student training costs to a realistic figure.

Standard 4.2 - Budget

An adequate annual budget should be developed, allocated, and used for the operation of the program.

Standard 4.3 - Budget Preparation

The budget should be prepared by the institutional administration in conjunction with the program faculty.

Standard 4.4 - Status Reports

Budget status reports should be made available to program staff, at least quarterly.

STANDARD 5 - STUDENT SERVICES

SYSTEMATIC PRE-ADMISSION TESTING, INTERVIEWS, COUNSELING SERVICES, PLACEMENT, AND FOLLOW-UP PROCEDURES SHOULD BE USED.

Standard 5.1 - Pretesting

A formal pretesting program should be used to assess a student's abilities in reading, mathematics, and mechanical aptitude to evaluate and assure the student a reasonable probability of success as an automobile technician. Testing procedures should be stated in program explanatory material and justification for all requirements should be available.

Standard 5.2 - Pre-admission Interviews

Prior to program admission, a student should be interviewed and approved for admission.

Standard 5.3 - Student Records

Permanent records of former students should be available, preferably in one central location, and kept confidential.

Standard 5.4 - Placement

A systematic student placement system should be used to assist program graduates to obtain employment in the automobile industry.

Standard 5.5 - Follow-up

A follow-up system should be used to determine students' employment location and for feedback regarding the efficiency, effectiveness, and appropriateness of training. The follow-up procedure should be designed to assure feedback regarding needed additions or deletions to the training curriculum, program, and tools and equipment. Follow-up of graduates employed outside of the automobile industry should indicate reasons for non-automobile employment. When applicable, this information should be used to modify the training quality and/or content.

Standard 5.6 - Legal Requirements

The training program should meet all applicable local, state, and federal requirements.

STANDARD 6 - INSTRUCTION

INSTRUCTION MUST BE SYSTEMATIC AND REFLECT PROGRAM GOALS. A TASK LIST AND SPECIFIC PERFORMANCE OBJECTIVES WITH CRITERION REFERENCED MEASURES MUST BE USED.

Standard 6.1 - Program Plan

The training plan should progress in logical steps, provide for alternate sequences, where applicable, and be made available to each student.

Standard 6.2 - Student Training Plan

A training plan for each student should be used, indicating the student's training goal(s) and specific steps needed to meet that goal. Students should be given a copy of their training plan.

Standard 6.3 - Preparation Time

Adequate time should be provided for teacher preparation and program development.

Standard 6.4 - Teaching Load

The instructor/student ratio and class contact hours should allow time for interaction on a one-to-one basis.

Standard 6.5 - Curriculum

All tasks have been given a priority rating. Ninety-five percent (95%) of the tasks designated as Priority 1 (P-1) must be taught in the curriculum. Eighty percent (80%) of the tasks designated as Priority 2 (P-2) must be taught in the curriculum. Fifty percent (50%) of the tasks designated as Priority 3 (P-3)

must be taught in the curriculum. Additional tasks may be included to meet the needs of local employers. All additional tasks should be approved by the Advisory Committee.

Instruction on the legal aspects and responsibilities of the automobile technician in areas such as Environmental Protection Agency regulations, safety regulations, OSHA regulations, and other appropriate requirements should be included in the curriculum. Instruction and practice in filling out work order forms, ordering parts, and basic record keeping should be a part of the training program.

Tools and equipment must be available to perform the tasks in each of the areas for which certification is requested.

Standard 6.6 - Student Progress

A record of each student's progress should be maintained through the use of a progress chart or other recording device. The record should indicate tasks required for mastery in the area and those tasks the student has mastered.

Standard 6.7 - Performance Standards

All instruction should be performance based, with an acceptable performance standard stated for each task. These standards should be shared with students and potential employers. Students should demonstrate "hands-on competency" or "mastery" of a task before the instructor verifies a student's performance.

Standard 6.8 - Safety Standards

Safety instruction should be given prior to lab/shop work and be an integral part of the training program. A safety test should be included in the training program. Students and instructors should comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment, and handling, storage, and disposal of chemicals while in the lab/shop area.

Standard 6.9 - Personal Characteristics

All training activities and instructional material should emphasize the importance of maintaining high personal standards.

Standard 6.10 - Work Habits/Ethics

The training program should be organized in such a manner that work habits and ethical practices required on the job are an integral part of the instruction.

Standard 6.11 - Provision for Individual Differences

The training program should be structured in such a manner that students with different levels of cognitive and psychomotor skills can be accommodated.

Standard 6.12 - Related Instruction

Instruction in related mathematics, communication, and interpersonal relations should be provided and coordinated with ongoing instruction in the training program. This instruction should be provided by a qualified instructor.

Standard 6.13 - Testing

Both written and performance based tests should be used to validate student competency. Students should be encouraged to take certification tests that are publicly recognized indicators of capabilities.

Standard 6.14 - Evaluation of Instruction

Instructional procedures should be evaluated in a systematic manner. This evaluation should be through regular reviews by students and the administration. Self-evaluation of instruction should also be utilized on a systematic and regular basis. This system should include input from former students and the Advisory Committee members. Instructional procedures should show a responsiveness to the feedback from these evaluations.

Standard 6.15 - Live Work

Live work should be scheduled to benefit the student and supplement ongoing instruction on items specified in the NATEF task list. A student should have had instruction and practice on a specific repair task before live work requiring that task is assigned. Donated vehicles by the manufacturers or other sources, customer-owned vehicles, and other training vehicles may be used as the primary source of live work. Automobile training program student-owned vehicles, school buses, and other vehicles owned and operated by the governing body of the school should not be the primary source of live work vehicles. All vehicles in the lab/shop should have a completed industry-type work order attached to or on the vehicle.

Standard 6.16 - Articulation

Agreements between programs with equivalent competencies should be used to eliminate unnecessary duplication of instruction.

STANDARD 7 - EQUIPMENT

EQUIPMENT AND TOOLS USED IN THE AUTOMOBILE TECHNICIAN TRAINING PROGRAM MUST BE OF THE TYPE AND QUALITY FOUND IN THE REPAIR INDUSTRY AND MUST ALSO BE THE TYPE NEEDED TO PROVIDE TRAINING TO MEET THE PROGRAM GOALS AND PERFORMANCE OBJECTIVES.

Standard 7.1 - Safety

Equipment and tools used in the training program must have all shields, guards, and other safety devices in place, operable, and used.

Standard 7.2 - Quantity and Quality

The tools and equipment used in the training program should reflect the program goals and performance objectives. Sufficient tools and equipment should be available for the training offered. The tools and equipment should meet industry quality standards.

Standard 7.3 - Consumable Supplies

Sufficient consumable supplies should be readily available to assure continuous instruction.

Standard 7.4 - Maintenance

A preventive maintenance schedule should be used to minimize equipment down-time.

Standard 7.5 - Replacement

A systematic schedule for replacement should be used to maintain up-to-date tools and equipment at industry and safety standards. Student follow-up and Advisory Committee input should be used in this system.

Standard 7.6 - Inventory

An inventory system should be used to account for tools, equipment, parts, and supplies.

Standard 7.7 - Parts Purchasing

A systematic parts purchasing system, from work order to parts specialist to jobber, should be used. Task performance should not be unreasonably delayed due to lack of replacement parts.

Standard 7.8 - Hand Tools

Each student should have a basic hand tool set comparable to tools required for employment. The students should be encouraged to purchase a hand tool set during the period of instruction, appropriate to the automobile specialty area(s) in which they are receiving training.

STANDARD 8 - FACILITIES

THE PHYSICAL FACILITIES MUST BE ADEQUATE TO PERMIT ACHIEVEMENT OF THE PROGRAM GOALS AND PERFORMANCE OBJECTIVES.

Standard 8.1 - Training Stations

Training stations (bench and live work) should be available in the type and number required for the performance of tasks outlined in the program goals and performance objectives.

Standard 8.2 - Safety

The facilities should meet all applicable safety standards.

Standard 8.3 - Maintenance

A regular facilities maintenance program should be used to ensure facilities are suitable when required for instruction.

Standard 8.4 - Housekeeping

The classroom(s), lab/shop, and support area(s) should be kept clean and orderly.

Standard 8.5 - Office Space

An area separate from the lab/shop should be available and convenient for the instructor(s) use as an office.

Standard 8.6 - Instructional Area

A classroom convenient to, but separate from, the lab/shop area should be available for instruction and other non-lab/shop activities.

Standard 8.7 - Storage

Storage areas for tools, parts, supplies, and automobiles should be sufficient to support the activities outlined in the program goals and performance objectives. Security should be provided to prevent pilferage and vandalism.

Standard 8.8 - Support Facilities

Restrooms, clean-up areas, and lockers should be provided for both male and female students and be convenient to the instructional area.

Standard 8.9 - Ventilation

An adequate exhaust fume removal system should be in place and operational. When appropriate, heating and cooling systems should be used to provide sufficient comfort for learning.

Standard 8.10 - First Aid

A first aid kit should be in place and comply with local regulations.

Standard 8.11 - Facility Evaluation

The Advisory Committee should conduct an annual evaluation of the facilities to assure adequacy to meet program goals.

STANDARD 9 - INSTRUCTIONAL STAFF

THE INSTITUTIONAL STAFF MUST HAVE TECHNICAL COMPETENCY AND MEET ALL STATE AND LOCAL REQUIREMENTS FOR CERTIFICATION.

Standard 9.1 - Technical Competency

The instructor must hold current ASE certification in the specialty area considered for certification (effective 1/1/95).

Standard 9.2 - Instructional Competency/Certification

Instructors should meet all state certifying requirements.

Standard 9.3 - Technical Updating

Faculty members should be provided technical materials required to maintain their competency. An opportunity should be provided for instructors to return to industry on a regular basis for in-service and skill upgrading.

Standard 9.4 - First Aid

The program should have a written policy, approved by the administrator of the school, on First Aid procedures.

Standard 9.5 - Substitutes

A systematic method of obtaining "substitute" instructors should be used to assure instructional continuity. An orientation session for substitutes should be held on a regular basis. The substitute should be a competent automobile instructor.

STANDARD 10 - COOPERATIVE AGREEMENTS

WRITTEN POLICIES AND PROCEDURES SHOULD BE USED FOR COOPERATIVE AND APPRENTICESHIP TRAINING PROGRAMS.

Standard 10.1 - Standards

Student performance standards should be developed and coordinated by the supervising instructor.

Standard 10.2 - Agreements

All agreements should be written and legally binding.

Standard 10.3 - Supervision

A supervising automobile instructor should be assigned responsibility, authority, and time to coordinate and monitor cooperative/apprenticeship automobile programs.

TASK LIST AND ASSUMPTIONS

The NATEF task list was reviewed and updated in 1993 with funding from a grant awarded by the U.S. Department of Education. In June 1993, a national committee was assembled in Herndon, Virginia to review the standards used in the Automobile certification program. The committee consisted of individuals representing the major automobile manufacturers, automobile repair shop owners and technicians, automobile instructors, automobile equipment and parts suppliers, and state and local Technical and Industrial education supervisors.

The committee reviewed the standards, task list, tools and equipment list, program hours, and instructor qualifications. The committee also had the most current National Institute for Automotive Service Excellence (ASE) automobile task lists for reference purposes.

All the tasks are assigned a priority number: P-1, P-2 or P-3. Please refer to the Task List Information in the Policies section for additional information on the requirements for instruction on tasks.

Theory instruction and hands-on performance of all the basic tasks will provide initial training for employment in the automotive service field or further training in any or all of the specialty areas. Competency in the tasks will indicate to employers that the graduate is skilled in that area.

1. It is assumed:

- * that in all areas, appropriate theory, safety, and support instruction will be required for performing each task;
- * that this instruction has included identification and use of appropriate tools and testing and measurement equipment required to accomplish certain tasks;
- * that the student has received the necessary training to locate and use current reference and training materials from accepted industry publications.

2. It is assumed:

- * that all diagnostic and repair tasks described in this document are to be accomplished in accordance with manufacturer's recommended procedures as published.

3. It is assumed:

- * that individual training programs being evaluated for certification should have written and detailed performance standards for each task covered and taught in the curriculum;
- * that learning progress of students will be monitored and evaluated against these performance standards;
- * that a system is in place which informs all students of their individual progress through all phases of the training program.

4. It is assumed:

- * that individual courses of study will differ across automobile technician training programs;
- * that development of appropriate learning delivery systems and tests which monitor student progress will be the responsibility of the individual training program.

5. It is assumed:

- * that all students will receive instruction in the storage, handling, and use of Hazardous Materials as required in Hazard Communication Title 29 Code of Federal Regulation Part 1910.1200, "Right to Know Law".

DEFINITIONS

- ADD - To increase fluid or pressure to the correct level or amount.
- ADJUST - To bring components to specified operational settings.
- AIR TEST - To use air pressure to determine proper action of components.
- ALIGN - To bring to precise alignment or relative position of components.
- ANALYZE - To examine the relationship of components of an operation.
- ASSEMBLE (REASSEMBLE) - To fit together the components of a device.
- BALANCE - To establish correct linear, rotational or weight relationship.
- BLEED - To allow air fluids to enter or exit a closed system.
- CHARGE - To bring to "full" state; e.g., battery or air conditioning system.
- CHECK - To verify condition by performing an operational or comparative examination.
- CLEAN - To rid component of extraneous matter for the purpose of reconditioning, repairing, measuring or reassembling.
- DETERMINE - To establish the procedure to be used to effect the necessary repair.
- DIAGNOSE - To locate the cause or nature of a problem by using the specified procedure.
- DISASSEMBLE - To separate a component's parts as a preparation for cleaning, inspection or service.
- DISCHARGE - To empty a storage device or system.
- DRAIN - To use gravity to empty a container.
- EVACUATE - To remove air, fluid or vapor from a closed system by use of a vacuum pump.
- FILL (REFILL) - To bring fluid level to specified point or volume.

FIND - To locate a particular problem, e.g., shorts, grounds or opens in an electrical circuit.

FLUSH - To use a fluid to clean an internal system.

HONE - To restore or resize or bore by using rotating cutting stones.

IDENTIFY - To establish the identity of a vehicle or component prior to service; to determine the nature or degree of a problem.

INSPECT - (SEE CHECK)

INSTALL (REINSTALL) - To place a component in its proper position in a system.

JUMP START - To use an auxiliary power supply, i.e., battery, battery charger, etc. to assist a car's battery to crank an engine.

LEAK TEST - To locate the source of leaks in a component or system.

LISTEN - To use audible clues in the diagnostic process; to hear the customer's description of a particular problem.

LUBRICATE - To employ the correct procedures and materials in performing the prescribed lubrication service.

MEASURE - To compare existing dimensions to specified dimensions by the use of calibrated instruments and gauges.

MOUNT - To attach or place tool or component in proper position.

PRESSURE TEST - To use air or fluid pressure to determine the condition or operation of a component or system.

PERFORM - To accomplish a procedure in accordance with established methods.

PURGE - To eliminate a undesired air or fluid from a closed system.

READY - To prepare a system or component for service, installation or operation.

REASSEMBLE - (SEE ASSEMBLE)

REFILL - (SEE FILL)

REINSTALL - (SEE INSTALL)

REMOVE - To disconnect and separate a component from a system.

REPAIR - To restore a malfunctioning component or system to operating condition.

REPLACE - To exchange an unserviceable component with a new or rebuilt component; to reinstall a component.

RESET (SET) - To adjust a variable component to a given, usually initial, specification.

SELECT - To choose the correct part or setting during assembly or adjustment.

SERVICE - To perform a specified procedure when called for in the owner's or service manual.

TEST - To verify condition through the use of meters, gauges or instruments.

TRIM - (SEE ADJUST)

TORQUE- To tighten a fastener to specified degree or tightness (in a given order or pattern if multiple fastener are involved on a single component).

VACUUM TEST - To determine the integrity and operation of a vacuum operated component and/or system.

VERIFY - To establish that a problem exists after hearing the customer's complaint and performing a preliminary diagnosis.

Task List Priority Item Totals (by area)

I. Engine Repair

P-1 = 5
P-2 = 32
P-3 = 23

II. Automatic Transmission and Transaxle

P-1 = 2
P-2 = 28
P-3 = 13

III. Manual Drive Train and Axles

P-1 = 1
P-2 = 52
P-3 = 18

IV. Suspension and Steering

P-1 = 8
P-2 = 36
P-3 = 17

V. Brakes

P-1 = 8
P-2 = 37
P-3 = 4

VI. Electrical/Electronic Systems

P-1 = 7
P-2 = 24
P-3 = 11

VII. Heating and Air Conditioning

P-1 = 5
P-2 = 25
P-3 = 10

VIII. Engine Performance

P-1 = 4
P-2 = 64
P-3 = 1

NATEF TASK LIST

ENGINE REPAIR

For every task in Engine Repair the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

I. ENGINE REPAIR

A. General Engine Diagnosis; Removal and Reinstallation (R & R)

- | | |
|--|-----|
| 1. Interpret and verify complaint; determine needed repairs. | P-2 |
| 2. Inspect engine assembly for fuel, oil, coolant, and other leaks; determine needed repairs. | P-2 |
| 3. Listen to engine noises; determine needed repairs. | P-2 |
| 4. Diagnose the cause of excessive oil consumption, unusual engine exhaust color, odor, and sound; determine needed repairs. | P-2 |
| 5. Perform engine vacuum tests; determine needed repairs. | P-3 |
| 6. Perform cylinder power balance tests; determine needed repairs. | P-2 |
| 7. Perform cylinder compression tests; determine needed repairs. | P-2 |
| 8. Perform cylinder leakage tests; determine needed repairs. | P-1 |
| 9. Remove engine (front-wheel drive); prepare for tear down. | P-3 |
| 10. Reinstall engine (front-wheel drive). | P-3 |

11. Remove engine (rear-wheel drive); prepare for tear down. P-3

12. Reinstall engine (rear-wheel drive). P-3

I. ENGINE REPAIR

B. Cylinder Head and Valve Train Diagnosis and Repair

1. Remove cylinder head(s); inspect cylinder head(s) for cracks; gasket surface areas for warpage and leakage; check passage condition. P-2
2. Install cylinder head(s) and gasket(s). P-2
3. Inspect and test valve springs for squareness, pressure, and free height comparison; replace as needed. P-2
4. Inspect valve spring retainers, locks, and valve grooves. P-3
5. Replace valve stem seals. P-2
6. Inspect valve guides for wear; check valve guide height and stem-to-guide clearance; recondition or replace as needed. P-2
7. Inspect valves; resurface or replace. P-3
8. Inspect valve seats; resurface or replace. P-3
9. Check valve face-to-seat contact and valve seat concentricity (runout); service seats and valves as needed. P-3
10. Check valve spring assembled height and valve stem height; service valve and spring assemblies as needed. P-3
11. Inspect pushrods, rocker arms, rocker arm pivots and shafts for wear, bending, cracks, looseness, and blocked oil passages; repair or replace. P-2
12. Inspect hydraulic or mechanical lifters; replace as needed. P-2
13. Adjust valves (mechanical or hydraulic lifters). P-2

14. Inspect and replace camshaft drives (including gear wear and backlash, sprocket and chain wear, overhead cam drive sprockets, drive belts, belt tension, and tensioners). P-2

15. Inspect and measure camshaft journals and lobes. P-3

16. Inspect and measure camshaft bearings for damage, out-of-round, and alignment; determine needed repairs. P-3

I. ENGINE REPAIR

C. Engine Block Diagnosis and Repair

1. Inspect and replace pans, covers, gaskets, and seals. P-3

2. Inspect engine block for cracks, passage condition, core and gallery plug condition, and surface warpage; surface block or determine needed repairs. P-3

3. Inspect internal and external threads; repair as needed. P-1

4. Remove cylinder wall ridges. P-3

5. Inspect and measure cylinder walls for damage and wear; determine needed repairs. P-2

6. Deglaze and clean cylinder walls. P-2

7. Inspect and measure camshaft bearings for wear damage, out-of-round, and alignment; determine needed repairs. P-3

8. Inspect crankshaft for surface cracks and journal damage; check oil passage condition; measure journals; service crankshaft or determine needed repairs. P-3

9. Inspect and measure main and connecting rod bearings for damage, clearance, and end play; determine needed repairs (includes the proper selections of bearings). P-2

- | | |
|---|-----|
| 10. Identify piston and bearing wear patterns that indicate connecting rod alignment and main bearing bore problems; inspect rod alignment and bearing bore condition. | P-3 |
| 11. Inspect, measure, service or replace pistons. | P-2 |
| 12. Inspect, measure, and install piston rings. | P-2 |
| 13. Inspect, repair or replace crankshaft vibration damper (harmonic balancer). | P-3 |
| 14. Inspect flywheel or flexplate and ring gear for cracks and wear; measure runout; determine needed repairs. | P-3 |
| 15. Inspect, remove, and replace crankshaft pilot bearing or bushing (as applicable). | P-2 |
| 16. Reassemble engine components using correct gaskets and sealants. | P-2 |
| 17. Inspect auxiliary (balance, intermediate, idler, counterbalance or silencer) shaft(s); inspect shaft(s) and support bearings for damage and wear; determine needed repairs; reinstall and time. | P-3 |
| 18. Prime engine lubrication system. | P-2 |

I. ENGINE REPAIR

D. Lubrication and Cooling Systems Diagnosis and Repair

- | | |
|--|-----|
| 1. Perform oil pressure tests; determine needed repairs. | P-2 |
| 2. Inspect oil pump gears or rotors, housing, pressure relief devices, and pump drive; replace as needed. | P-3 |
| 3. Perform cooling system tests (pressure, combustion leakage, and temperature); determine needed repairs. | P-1 |
| 4. Inspect, replace, and adjust drive belts and pulleys. | P-1 |
| 5. Inspect and replace engine cooling and heater system hoses. | P-2 |

- | | |
|--|-----|
| 6. Inspect, test, and replace thermostat and housing. | P-2 |
| 7. Inspect coolant; drain, flush, refill, and bleed cooling system with recommended coolant. | P-2 |
| 8. Inspect, test, and replace water pump; replace as needed. | P-2 |
| 9. Inspect, test, and replace radiator, pressure cap, and coolant recovery system. | P-2 |
| 10. Clean, inspect, test, and replace fan(s) (electrical or mechanical), fan clutch, and fan shroud. | P-2 |
| 11. Inspect and test electrical fan control system and circuits. | P-2 |
| 12. Inspect auxiliary oil coolers; replace as needed. | P-3 |
| 13. Inspect, test, and replace oil temperature and pressure switches and sensors. | P-2 |
| 14. Perform oil change. | P-1 |

AUTOMATIC TRANSMISSION AND TRANSAXLE

For every task in Automatic Transmission and Transaxle the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

II. AUTOMATIC TRANSMISSION AND TRANSAXLE

A. General Transmission and Transaxle Diagnosis

- | | |
|---|-----|
| 1. Interpret and verify driver's complaint; verify proper engine operation; determine needed repairs. | P-2 |
|---|-----|

- | | |
|---|-----|
| 2. Diagnose unusual fluid usage, level, and condition problems; determine needed repairs. | P-2 |
| 3. Perform pressure tests; determine needed repairs. | P-1 |
| 4. Perform stall tests; determine needed repairs. | P-2 |
| 5. Perform lock-up converter system tests; determine needed repairs. | P-2 |
| 6. Diagnose mechanical and vacuum control systems; determine needed repairs. | P-2 |

II. AUTOMATIC TRANSMISSION AND TRANSAXLE

B. Transmission and Transaxle Maintenance and Adjustment

- | | |
|--|-----|
| 1. Inspect, adjust or replace manual shift valve and throttle (TV) linkages or cables (as applicable). | P-2 |
| 2. Service transmission; perform visual inspection; replace fluids and filters. | P-1 |

II. AUTOMATIC TRANSMISSION AND TRANSAXLE

C. In-Vehicle Transmission and Transaxle Repair

- | | |
|--|-----|
| 1. Inspect, adjust or replace (as applicable) vacuum modulator; inspect and repair or replace lines and hoses. | P-3 |
| 2. Inspect, repair, and replace governor cover, seals, sleeve, valve, weights, springs, retainers, and gear. | P-3 |
| 3. Inspect and replace external seals and gaskets. | P-3 |
| 4. Inspect extension housing; replace bushing and seal. | P-3 |
| 5. Inspect, leak test, flush, and replace cooler, lines, and fittings. | P-3 |
| 6. Inspect and replace speedometer drive gear, driven gear, and retainers. | P-3 |

- | | |
|---|-----|
| 7. Inspect, measure, repair, and replace valve body (includes surfaces and bores, springs, valves, sleeves, retainers, brackets, check-balls, screens, spacers, and gaskets). | P-2 |
| 8. Inspect servo bore, piston, seals, pin, spring, and retainers; repair or replace as needed. | P-3 |
| 9. Inspect accumulator bore, piston, seals, spring, and retainer; repair or replace as needed. | P-3 |
| 10. Inspect, test, adjust, repair or replace transmission related electrical and electronic components (includes computers, solenoids, sensors, relays, and switches). | P-2 |
| 11. Inspect, replace, and align power train mounts. | P-3 |

II. AUTOMATIC TRANSMISSION AND TRANSAXLE

D. Off-Vehicle Transmission and Transaxle Repair

1. Removal, Disassembly, and Reinstallation

- | | |
|---|-----|
| 1. Remove and reinstall transmission and torque converter (rear-wheel drive). | P-2 |
| 2. Remove and reinstall transaxle and torque converter assembly. | P-2 |
| 3. Disassemble, clean, and inspect transmission (rear-wheel drive). | P-2 |
| 4. Disassemble, clean, and inspect transaxle assembly. | P-2 |
| 5. Assemble transmission (rear wheel drive). | P-2 |
| 6. Assemble transaxle. | P-2 |

2. Oil Pump and Converter

- | | |
|---|-----|
| 1. Inspect converter flex plate, attaching parts, pilot and pump drive, and seal areas. | P-2 |
|---|-----|

- | | |
|--|-----|
| 2. Measure torque converter end play, and check for interference; check stator clutch. | P-2 |
| 3. Inspect, measure, and replace oil pump housings, shafts, vanes, rotors, gears, valves, seals, and bushings. | P-3 |
| 4. Flush torque converter and transmission cooling system. | P-3 |

3. Gear Train, Shafts, Bushings and Case

- | | |
|---|-----|
| 1. Check end play or preload; determine needed service. | P-2 |
| 2. Inspect, measure, and replace thrust washers and bearings. | P-2 |
| 3. Inspect oil delivery seal rings, ring grooves, and sealing surface areas. | P-2 |
| 4. Inspect bushings; replace as needed. | P-2 |
| 5. Inspect and measure planetary gear assembly (includes sun, ring gear, thrust washers, planetary gears, and carrier assembly); replace as needed. | P-2 |
| 6. Inspect cases, bores, passages, bushings, vents, and mating surfaces; replace as needed. | P-2 |
| 7. Inspect transaxle drive, link chains, sprockets, gears, bearings, and bushings; replace as needed. | P-2 |
| 8. Inspect, measure, repair, adjust or replace transaxle final drive components. | P-2 |
| 9. Inspect and reinstall parking pawl, shaft, spring, and retainer; replace as needed. | P-3 |

4. Friction and Reaction Units

- | | |
|---|-----|
| 1. Inspect clutch drum, piston, check-balls, springs, retainers, seals, and friction and pressure plates); replace as needed. | P-2 |
| 2. Measure clutch pack clearance; adjust as needed. | P-2 |

- | | |
|---|-----|
| 3. Air test operation of clutch and servo assemblies. | P-2 |
| 4. Inspect roller and sprag clutch, races, rollers, sprags, springs, cages, and retainers; replace as needed. | P-2 |
| 5. Inspect bands and drums; replace as needed. | P-3 |

MANUAL DRIVE TRAIN AND AXLES

For every task in Manual Drive Train and Axles the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

III. MANUAL DRIVE TRAIN AND AXLES

A. Clutch Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose clutch noise, binding, slippage, pulsation, and chatter problems; determine needed repairs. | P-2 |
| 2. Inspect, adjust or replace clutch pedal linkage, cables, automatic adjuster mechanisms, brackets, bushings, pivots, and springs. | P-2 |
| 3. Inspect, adjust, repair or replace hydraulic clutch slave and master cylinders, lines, and hoses. | P-2 |
| 4. Inspect, adjust or replace release (throw-out) bearing, lever, and pivot. | P-2 |
| 5. Inspect and replace clutch pressure plate assembly and clutch disc. | P-2 |
| 6. Inspect, remove or replace crankshaft pilot bearing or bushing (as applicable). | P-2 |
| 7. Inspect, repair, and service or replace flywheel and ring gear. | P-2 |

- | | |
|--|-----|
| 8. Inspect engine block, clutch (bell) housing, and transmission case mating surfaces; determine needed repairs. | P-3 |
| 9. Measure flywheel-to-block runout and crankshaft end play; determine needed repairs. | P-3 |
| 10. Measure clutch (bell) housing bore-to-crankshaft runout and face squareness; determine needed service. | P-3 |

III. MANUAL DRIVE TRAIN AND AXLES

B. Transmission Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose transmission noise, hard shifting, jumping out of gear, and fluid leakage problems; determine needed repairs. | P-2 |
| 2. Inspect, adjust, and replace transmission shift linkages, brackets, bushings, cables, pivots, and levers. | P-2 |
| 3. Inspect, replace, and align power train mounts. | P-3 |
| 4. Inspect and replace transmission gaskets, seals, and sealants; inspect sealing surfaces. | P-2 |
| 5. Remove and reinstall transmission. | P-2 |
| 6. Disassemble, clean, and reassemble transmission components. | P-2 |
| 7. Inspect, adjust, and reinstall transmission shift cover, forks, grommets, levers, shafts, sleeves, detent mechanisms, interlocks, and springs. | P-2 |
| 8. Inspect and reinstall input (clutch) shaft and bearings. | P-2 |
| 9. Inspect and reinstall main shaft, gears, thrust washers, bearings, and retainers. | P-2 |
| 10. Inspect and reinstall synchronizer hub, sleeve, keys (inserts), springs, and blocking rings. | P-2 |

- | | |
|---|-----|
| 11. Inspect and reinstall counter (cluster) gear, shaft, bearings, thrust washers, and retainers; check end play; adjust as needed. | P-2 |
| 12. Inspect and reinstall reverse idler gear, shaft, bearings, thrust washers, and retainers; check end play; adjust as needed. | P-2 |
| 13. Inspect and replace speedometer drive gear, driven gear, vehicle speed sensor (VSS), and retainers. | P-2 |

III. MANUAL DRIVE TRAIN AND AXLES

C. Transaxle Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose transaxle noise, hard shifting, jumping out of gear, and fluid leakage problems; determine needed repairs. | P-2 |
| 2. Inspect, adjust, and reinstall transaxle shift linkages, brackets, bushings, cables, pivots, and levers. | P-3 |
| 3. Inspect and reinstall power train mounts. | P-3 |
| 4. Remove and reinstall transaxle. | P-2 |
| 5. Inspect and replace transaxle gaskets, seals, and sealants; inspect sealing surfaces. | P-2 |
| 6. Remove and replace transaxle final drive (as applicable). | P-3 |
| 7. Disassemble and clean transaxle final drive (as applicable). | P-3 |
| 8. Inspect, adjust, and reinstall transaxle shift cover, forks, levers, grommets, shafts, sleeves, detent mechanism, interlocks, and springs. | P-2 |
| 9. Inspect and reinstall input (clutch) shaft and bearings. | P-2 |
| 10. Inspect and reinstall output shaft, gears, thrust washers, bearings, and retainers. | P-2 |

- | | |
|---|-----|
| 11. Measure end play or preload (shim or spacer selection procedure) on transaxle shafts; adjust as needed. | P-2 |
| 12. Inspect and reinstall synchronizer hub, sleeve, keys (inserts), springs, and blocking rings. | P-2 |
| 13. Inspect and reinstall reverse idler gear, shaft, bearings, thrust washers, and retainers. | P-2 |
| 14. Inspect transaxle case, mating surfaces, bores, bushings, and vents. | P-2 |
| 15. Inspect and reinstall speedometer drive gear, driven gear, vehicle speed sensors, and retainers. | P-2 |
| 16. Diagnose differential assembly noise and vibration problems; determine needed repairs. | P-3 |
| 17. Remove, inspect, measure, adjust, and reinstall differential pinion gears (spiders), shaft, side gears, side bearings, thrust washers, and case assembly. | P-2 |

III. MANUAL DRIVE TRAIN AND AXLES

D. Drive and Half Shaft Universal and Constant-Velocity (CV) Joint Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose constant-velocity (CV) joint noise and vibration problems; determine needed repairs. | P-1 |
| 2. Diagnose universal joint noise and vibration problems; determine needed repairs. | P-2 |
| 3. Diagnose front wheel drive (FWD) front wheel bearing noise and vibration problems; determine needed repairs. | P-2 |
| 4. Inspect, service, and replace front wheel drive (FWD) and rear wheel drive (RWD) shafts, yokes, and boots. | P-2 |
| 5. Inspect, service, and replace shaft center support bearings. | P-3 |

III. MANUAL DRIVE TRAIN AND AXLES

E. Rear Axle Diagnosis and Repair

1. Ring and Pinion Gears and Differential Case Assembly

- | | |
|---|-----|
| 1. Diagnose noise and vibration problems; determine needed repairs. | P-2 |
| 2. Diagnose fluid leakage problems; determine needed repairs. | P-2 |
| 3. Inspect and replace companion flange and pinion seal. | P-2 |
| 4. Inspect ring gear and measure runout; determine needed repairs. | P-2 |
| 5. Remove and inspect drive pinion gear, spacers, sleeves, and bearings. | P-2 |
| 6. Measure and adjust drive pinion depth. | P-2 |
| 7. Measure and adjust drive pinion bearing preload. | P-2 |
| 8. Measure and adjust side bearing preload and ring and pinion gear backlash on a differential carrier assembly (threaded cup and shim types). | P-2 |
| 9. Check ring and pinion tooth contact patterns; adjustments as needed. | P-2 |
| 10. Disassemble, inspect, measure, and adjust or replace differential pinion gears (spiders), shaft, side gears, side bearings, thrust washers, and case. | P-2 |
| 11. Reassemble and reinstall differential case assembly; measure runout; determine needed repairs. | P-2 |

2. Limited Slip Differential

- | | |
|--|-----|
| 1. Diagnose noise, slippage, and chatter problems; determine needed repairs. | P-3 |
| 2. Inspect and flush differential housing; refill with correct lubricant. | P-3 |

3. Inspect and reinstall clutch (cone or plate) components. P-3

4. Measure rotating torque; determine needed repairs. P-3

3. Axle Shaft

1. Diagnose rear axle shafts, bearings and seals for noise, vibration, and fluid leakage problems; determine needed repairs. P-2

2. Inspect and replace rear axle shaft wheel studs. P-3

3. Remove and replace rear axle shafts. P-2

4. Inspect and replace rear axle shaft seals, bearings, and retainers. P-2

5. Measure rear axle flange runout and shaft end play; determine needed repairs. P-2

III. MANUAL DRIVE TRAIN AND AXLES

F. Four-wheel Drive Component Diagnosis and Repair

1. Diagnose four-wheel drive assembly noise, vibration, and unusual steering problems; determine needed repairs. P-3

2. Inspect, adjust, and repair transfer case shifting controls (mechanical, electrical, and vacuum), bushings, mounts, levers, and brackets. P-2

3. Remove and reinstall four-wheel drive transfer case. P-3

4. Disassemble, service, and reassemble transfer case and components. P-3

5. Inspect, service, and replace front-wheel bearings and locking hubs. P-2

6. Check four-wheel drive assembly seals and vents; check lube level. P-2

SUSPENSION AND STEERING

For every task in Suspension and Steering the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

IV. SUSPENSION AND STEERING

A. Steering Systems Diagnosis and Repair

- | | |
|---|-----|
| 1. Disable supplemental restraint systems (SRS) in accordance with manufacturers' procedures. | P-1 |
| 2. Diagnose steering column noises, looseness, and binding problems (including tilt mechanisms); determine needed repairs. | P-3 |
| 3. Diagnose power non-rack and pinion steering gear binding, uneven turning effort, looseness, hard steering, and fluid leakage problems; determine needed repairs. | P-3 |
| 4. Diagnose power rack and pinion steering gear vibration, looseness, and hard steering problems; determine needed repairs. | P-2 |
| 5. Inspect and replace steering shaft universal-joints(s), flexible coupling(s), collapsible column, lock cylinder mechanism, and steering wheel. | P-2 |
| 6. Adjust manual or power non-rack and pinion worm bearing preload and sector lash. | P-3 |
| 7. Remove and replace manual or power rack and pinion steering gear; inspect mounting bushings and brackets. | P-2 |
| 8. Disassemble, inspect, repair, and reassemble rack and pinion steering gear. | P-3 |

- | | |
|--|-----|
| 9. Adjust manual or power rack and pinion steering gear. | P-3 |
| 10. Inspect and replace manual or power rack and pinion steering gear inner tie rod ends (sockets) and bellows boots. | P-2 |
| 11. Inspect manual and power steering fluid levels and condition. | P-3 |
| 12. Flush power steering system. | P-3 |
| 13. Diagnose power steering fluid leakage; determine needed repairs. | P-3 |
| 14. Inspect, adjust or replace and adjust power steering pump belt. | P-1 |
| 15. Remove, inspect, and replace power steering pump, pump mounts, pump seals, and gaskets. | P-3 |
| 16. Remove, inspect, and replace power steering pump pulley; check alignment. | P-3 |
| 17. Perform power steering system pressure test; determine needed repairs. | P-3 |
| 18. Inspect and replace power steering hoses and fittings. | P-2 |
| 19. Inspect and replace pitman arm, relay (centerlink/intermediate) rod, idler arm and mountings, and steering linkage damper. | P-2 |
| 20. Inspect, replace, and adjust tie rod ends (sockets), tie rod sleeves, and clamps. | P-2 |
| 21. Diagnose, inspect, adjust, repair or replace components of electronically-controlled steering systems. | P-3 |

IV. SUSPENSION AND STEERING

B. Suspension Systems Diagnosis and Repair

1. Front Suspensions

- | | |
|--|-----|
| 1. Diagnose short and long arm suspension system noises, body sway, and uneven riding height problems; determine needed repairs. | P-2 |
| 2. Diagnose MacPherson strut suspension system noises, body sway, and uneven riding height problems; determine needed repairs. | P-2 |
| 3. Remove, inspect, and replace upper and lower control arms, bushings, shafts, and rebound bumpers. | P-2 |
| 4. Remove, inspect, replace, and adjust strut (compression/tension) rods and bushings. | P-2 |
| 5. Remove, inspect, and replace upper and lower ball joints on short and long arm suspension systems. | P-2 |
| 6. Remove, inspect, and replace steering knuckle assemblies. | P-2 |
| 7. Remove, inspect, and replace short and long arm suspension system coil springs and spring insulators. | P-2 |
| 8. Remove, inspect, replace, and adjust suspension system torsion bars; inspect mounts. | P-3 |
| 9. Remove, inspect, and replace stabilizer bar bushings, brackets, and links. | P-3 |
| 10. Remove, inspect, and replace ball joints on MacPherson strut suspension systems. | P-2 |
| 11. Remove, inspect, and replace MacPherson strut cartridge or assembly, strut coil spring, and insulators. | P-1 |
| 12. Lubricate suspension and steering systems. | P-2 |

2. Rear Suspensions

- | | |
|---|-----|
| 1. Remove, inspect, and replace coil springs and spring insulators. | P-2 |
| 2. Remove, inspect, and replace transverse links, control arms, bushings, and mounts. | P-2 |
| 3. Remove, inspect, and replace leaf springs, leaf spring insulators (silencers), shackles, brackets, bushings, and mounts. | P-3 |
| 4. Remove, inspect, and replace MacPherson strut cartridge or assembly, strut coil spring, and insulators (silencers). | P-2 |

3. Miscellaneous Service

- | | |
|---|-----|
| 1. Inspect and replace shock absorbers. | P-2 |
| 2. Remove, inspect, and service or replace front or rear wheel bearings. | P-1 |
| 3. Diagnose, inspect, adjust, repair or replace components of electronically-controlled suspension systems. | P-3 |

IV. SUSPENSION AND STEERING

C. Wheel Alignment Diagnosis, Adjustment and Repair

- | | |
|---|-----|
| 1. Diagnose vehicle wandering, pulling, hard steering, and poor steering return problems; determine needed repairs. | P-2 |
| 2. Measure vehicle riding height; determine needed repairs. | P-2 |
| 3. Check and adjust front and rear wheel camber (where applicable); determine needed repairs. | P-2 |
| 4. Check and adjust caster (where applicable); determine needed repairs. | P-2 |
| 5. Check and adjust front wheel toe; adjust as needed. | P-2 |
| 6. Center steering wheel. | P-2 |

- | | |
|---|-----|
| 7. Check toe-out-on-turns (turning radius);
determine needed repairs. | P-2 |
| 8. Check SAI (steering axis inclination)/KPI
(king pin inclination) and included angle;
determine needed repairs. | P-2 |
| 9. Check and adjust (where applicable) rear
wheel toe. | P-2 |
| 10. Check rear wheel thrust angle; determine
needed repairs. | P-2 |
| 11. Check for front wheel setback; determine
needed repairs. | P-2 |
| 12. Check front cradle (subframe) alignment;
determine needed repairs. | P-3 |

IV. SUSPENSION AND STEERING

D. Wheel and Tire Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose unusual tire wear patterns;
determine needed repairs. | P-2 |
| 2. Inspect tires; check and adjust air
pressure. | P-1 |
| 3. Diagnose wheel and tire vibration (shimmy
and tramp) problems; determine needed
repairs. | P-2 |
| 4. Rotate tires according to manufacturer's
recommendations. | P-1 |
| 5. Measure wheel, tire, axle, and hub runout;
determine needed repairs. | P-2 |
| 6. Diagnose tire pull (lead) problem;
determine corrective actions. | P-2 |
| 7. Balance wheel and tire assembly (static
and dynamic). | P-1 |
| 8. Dismount, inspect, repair, and remount
tire on wheel. | P-2 |
| 9. Reinstall wheel; torque lug nuts. | P-1 |

BRAKES

For every task in Brakes the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

V. BRAKES

A. Hydraulic System Diagnosis and Repair

- | | |
|--|-----|
| 1. Measure and adjust pedal pushrod length. | P-3 |
| 2. Check master cylinder for internal and external leaks and proper operation; determine needed repairs. | P-2 |
| 3. Remove, bench bleed, and replace master cylinder. | P-2 |
| 4. Diagnose poor stopping, pulling or dragging caused by problems in the hydraulic system; determine needed repairs. | P-1 |
| 5. Inspect brake lines and fittings for leaks, dents, kinks, rust, cracks or wear; tighten loose fittings and supports. | P-2 |
| 6. Inspect flexible brake hoses for leaks, kinks, cracks, bulging or wear; tighten loose fittings and supports. | P-2 |
| 7. Fabricate and install brake lines (double flare or ISO types); replace hoses, fittings, and supports as needed. | P-2 |
| 8. Select, handle, store, and install brake fluids to proper level. | P-1 |
| 9. Inspect, test, and replace metering (hold-off), proportioning (balance), pressure differential, and combination valves. | P-2 |

- | | |
|---|-----|
| 10. Inspect, test, replace, and adjust height sensing (load) proportioning valve. | P-3 |
| 11. Inspect, test, and replace components of brake warning light system. | P-2 |
| 12. Bleed (manual, pressure, vacuum or surge) brake system flush as needed. | P-1 |

V. BRAKES

B. Drum Brake Diagnosis and Repair

- | | |
|--|-----|
| 1. Diagnose poor stopping, noise, pulling, grabbing, dragging or pedal pulsation problems; determine needed repairs. | P-2 |
| 2. Remove, clean (using proper safety procedures), inspect, and measure brake drums; service or replace as needed. | P-1 |
| 3. Mount brake drum on lathe; machine braking surface. | P-2 |
| 4. Remove, clean, and inspect brake shoes, springs, pins, clips, levers, adjusters/self-adjusters, other related brake hardware, and backing support plates; lubricate and reassemble. | P-2 |
| 5. Remove and reinstall wheel cylinders. | P-2 |
| 6. Adjust brake, shoes, and reinstall brake drums or drum/hub assemblies and wheel bearings. | P-2 |
| 7. Reinstall wheel; torque lug nuts. | P-1 |

V. BRAKES

C. Disc Brake Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose poor stopping, noise, pulling, grabbing, dragging or pedal pulsation caused problems; determine needed repairs. | P-2 |
| 2. Remove caliper assembly from mountings; clean and inspect for leaks and damage to caliper housing. | P-2 |

- | | |
|--|-----|
| 3. Clean and inspect caliper mounting and slides for wear and damage. | P-2 |
| 4. Remove, clean, and inspect pads and retaining hardware; determine needed service. | P-2 |
| 5. Disassemble and clean caliper assembly; inspect parts for wear, rust, scoring, and damage; replace seal, boot, and damaged or worn parts. | P-2 |
| 6. Reassemble, lubricate, and reinstall caliper, pads, and related hardware. | P-2 |
| 7. Clean and inspect rotor; measure rotor with a dial indicator and a micrometer. | P-1 |
| 8. Refinish rotor according to manufacturer's recommendations. | P-2 |
| 9. Adjust calipers with integrated parking brake system. | P-2 |
| 10. Fill master cylinder with recommended fluid and seat pads; inspect caliper for leaks. | P-2 |
| 11. Reinstall wheel; torque lug nuts. | P-1 |

V. BRAKES

D. Power Assist Units Diagnosis and Repair

- | | |
|--|-----|
| 1. Test pedal free travel with and without engine running; check power assist operation. | P-2 |
| 2. Check vacuum supply (manifold or auxiliary pump) to vacuum-type power booster. | P-2 |
| 3. Inspect the vacuum-type power booster unit for vacuum leaks; inspect the check valve for proper operation; repair or replace parts as needed. | P-2 |

V. BRAKES

E. Miscellaneous (Wheel Bearings, Parking Brakes, Electrical, Etc.) Diagnosis and Repair

- | | |
|--|-----|
| 1. Diagnose wheel bearing noises, wheel shimmy, and vibration problems; determine needed repairs. | P-2 |
| 2. Remove, clean, inspect, repack, and reinstall wheel bearings and replace seals; reinstall hub and adjust wheel bearings. | P-1 |
| 3. Check parking brake cables and components for wear, rusting, binding, and corrosion; clean, lubricate, and replace as needed. | P-2 |
| 4. Check parking brake operation; adjust as needed. | P-2 |
| 5. Check operation of parking brake indicator light system. | P-2 |
| 6. Check operation of brake stop light system; adjust and service as needed. | P-2 |

V. BRAKES

F. Anti-lock Brake Systems

- | | |
|---|-----|
| 1. Inspect, test, and service anti-lock brake system (ABS) hydraulic, electrical, and mechanical components. | P-2 |
| 2. Diagnose poor stopping, wheel lock-up, pedal feel, pulsation, and noise problems caused by the anti-lock brake system (ABS); determine needed repairs. | P-3 |
| 3. Observe anti-lock brake system (ABS) warning light(s) at startup; determine if further diagnosis is needed. | P-2 |
| 4. Diagnose anti-lock brake system (ABS) electronic control(s) and components using self-diagnosis and/or recommended test equipment; determine needed repairs. | P-2 |
| 5. Depressurize integral (high pressure) components of the anti-lock brake system (ABS) following manufacturer's recommended safety procedures. | P-2 |

- | | |
|---|-----|
| 6. Fill the anti-lock brake system (ABS) master cylinder with recommended fluid following manufacturer's procedures; inspect system for leaks. | P-2 |
| 7. Bleed the anti-lock brake system's (ABS) front and rear hydraulic circuits following manufacturer's procedures. | P-2 |
| 8. Perform a fluid pressure (hydraulic boost) diagnosis on the integral (high pressure) anti-lock system (ABS); determine needed repairs. | P-2 |
| 9. Remove and install anti-lock brake system (ABS) electrical/electronic/hydraulic components following manufacturer's procedures and specifications. | P-3 |
| 10. Service, test, and adjust anti-lock brake system (ABS) speed sensors following manufacturer's recommended procedures. | P-2 |

ELECTRICAL/ELECTRONIC SYSTEMS

For every task in Electrical Systems the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

VI. ELECTRICAL/ELECTRONIC SYSTEMS

A. General Electrical System Diagnosis

- | | |
|---|-----|
| 1. Use wiring diagrams during diagnosis of electrical circuit problems. | P-1 |
| 2. Check electrical circuits with a test light; determine needed repairs. | P-2 |
| 3. Check voltages and voltage drops in electrical/electronic circuits using a digital multimeter (DMM); determine needed repairs. | P-1 |

- | | |
|---|-----|
| 4. Check current flow in electrical/electronic circuits and components using an ammeter; determine needed repairs. | P-2 |
| 5. Check electrical circuits using jumper wires; determine needed repairs. | P-2 |
| 6. Find shorts, grounds, opens, and high resistance problems in electrical/electronic circuits; determine needed repairs. | P-1 |
| 7. Measure and diagnose the cause(s) of abnormal key-off battery drain; determine needed repairs. | P-1 |
| 8. Inspect and test fusible links, circuit breakers, and fuses; replace as needed. | P-1 |
| 9. Inspect and test switches, connectors, and wires of electrical/electronic circuits; repair or replace as needed. | P-1 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

B. Battery Diagnosis and Service

- | | |
|---|-----|
| 1. Perform battery state-of-charge test; determine needed service. | P-2 |
| 2. Perform battery capacity (load, high-rate discharge) test; determine needed service. | P-2 |
| 3. Maintain or restore electronic memory functions. | P-2 |
| 4. Inspect, clean, fill or replace battery. | P-2 |
| 5. Perform slow/fast battery charge. | P-2 |
| 6. Inspect and clean battery cables, connectors, clamps, and hold-downs; repair or replace as needed. | P-2 |
| 7. Start a vehicle using jumper cables and a battery or auxiliary power supply. | P-2 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

C. Starting System Diagnosis and Repair

- | | |
|--|-----|
| 1. Perform starter current draw and circuit voltage drop test; determine needed repairs. | P-1 |
| 2. Inspect and test starter relays and solenoids; replace as needed. | P-2 |
| 3. Remove and replace/reinstall starter. | P-2 |
| 4. Perform starter free-running (bench) tests; determine needed repairs. | P-2 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

D. Charging System Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose charging system problems that cause an undercharge, a no-charge or an overcharge condition. | P-2 |
| 2. Inspect and adjust alternator drive belts; replace as needed. | P-2 |
| 3. Inspect and test voltage regulator; replace as needed. | P-2 |
| 4. Remove, inspect, and replace/reinstall alternator. | P-2 |
| 5. Disassemble, clean, inspect, and test alternator components; replace as needed. | P-2 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

E. Lighting Systems Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose the cause of brighter than normal, intermittent, dim or no light operation. | P-2 |
| 2. Inspect, replace, and aim headlights and bulbs. | P-2 |
| 3. Inspect, diagnose, and test the cause of no turn signal or hazard light operation or lights with no flash on one or both sides; repair or replace as needed. | P-2 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

F. Gauges, Warning Devices, and Driver Information Systems Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose the cause of intermittent, high, low or no gauge readings. | P-2 |
| 2. Test gauge circuit voltage regulators (limiters); replace as needed. | P-3 |
| 3. Inspect and test gauges and gauge sending units; replace as needed. | P-2 |
| 4. Inspect and test connectors, wires, and printed circuit boards of gauge circuits; repair or replace as needed. | P-3 |
| 5. Diagnose the cause of constant, intermittent or no warning light and driver information system operation. | P-2 |
| 6. Diagnose the cause(s) of intermittent, high, low or no readings on electronic digital instrument clusters. | P-3 |
| 7. Inspect and test sensors, sending units, connectors, and wires of electronic digital instrument circuits; repair or replace as needed. | P-3 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

G. Horn and Wiper/Washer Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose the cause of constant, intermittent or no horn(s) operation; repair as needed. | P-3 |
| 2. Diagnose the cause of constant, intermittent or no wiper operation; diagnose the cause of wiper speed control and park problems; repair as needed. | P-3 |
| 3. Diagnose the cause of constant, intermittent or no windshield washer operation; repair as needed. | P-3 |

VI. ELECTRICAL/ELECTRONIC SYSTEMS

H. Accessories Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose the cause of slow, intermittent or no operation of motor-driven accessory circuits; repair as needed. | P-2 |
| 2. Diagnose the cause of poor, intermittent or no heated glass operation; repair as needed. | P-3 |
| 3. Diagnose the cause of poor, intermittent or no electric door and hatch/trunk lock operation; repair as needed. | P-3 |
| 4. Diagnose the cause of unregulated, intermittent or no operation of cruise control systems; repair as needed. | P-3 |
| 5. Diagnose the cause(s) of the supplemental restraint system (SRS) warning light staying on or flashing; repair as needed. (Note: Follow manufacturer's safety procedures to prevent accidental deployment.) | P-3 |

HEATING AND AIR CONDITIONING

For every task in Heating and Air Conditioning the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

VII. HEATING AND AIR CONDITIONING

A. A/C System Diagnosis and Repair

- | | |
|--|-----|
| 1. Diagnose the cause of unusual operating noises in the A/C system; determine needed repairs. | P-2 |
|--|-----|

- | | |
|--|-----|
| 2. Conduct a performance test of the A/C system (includes pressure gauge readings, visual inspection, and touch procedures); determine needed repairs. | P-2 |
| 3. Leak test A/C system; determine needed repairs. | P-2 |
| 4. Inspect the condition of discharged oil. | P-2 |
| 5. Select oil type; measure and add oil to A/C system as needed. | P-2 |

VII. HEATING AND AIR CONDITIONING

B. Refrigeration System Component Diagnosis and Repair

1. Compressor and Clutch

- | | |
|---|-----|
| 1. Diagnose A/C system problems that cause the pressure protection devices to interrupt system operation; repair as needed. | P-2 |
| 2. Inspect A/C compressor drive belts; replace and adjust as needed. | P-2 |
| 3. Inspect and test A/C compressor clutch components or assembly; replace as needed. | P-2 |
| 4. Inspect A/C drive pulley; replace as needed. | P-2 |
| 5. Remove and replace A/C compressor and mountings. | P-2 |
| 6. Inspect and replace A/C compressor shaft seal assembly(s). | P-2 |

2. Evaporator, Receiver/Drier, Condenser, Etc.

- | | |
|---|-----|
| 1. Diagnose A/C system problems caused by too much moisture in the refrigerant; determine needed repairs. | P-3 |
| 2. Install A/C system filter. | P-3 |
| 3. Remove and inspect A/C system mufflers, hoses, lines, fittings, o-rings, seals, and service valves; replace as needed. | P-2 |

- | | |
|---|-----|
| 4. Inspect A/C condenser for air flow restrictions; service as required. | P-3 |
| 5. Inspect receiver/drier or accumulator/drier; replace as needed. | P-2 |
| 6. Inspect and test expansion valve or orifice (expansion) tube; replace as needed. | P-2 |
| 7. Inspect evaporator housing water drain; repair as needed. | P-3 |

VII. HEATING AND AIR CONDITIONING

C. Heating and Engine Cooling Systems Diagnosis and Repair

- | | |
|--|-----|
| 1. Diagnose the cause of temperature control problems in the heater/ventilation system; determine needed repairs. | P-2 |
| 2. Perform cooling system, cap, and recovery system tests (pressure, combustion leakage, and temperature); determine needed repairs. | P-2 |
| 3. Inspect engine cooling and heater system hoses and belts; replace as needed. | P-2 |
| 4. Inspect thermostat and housing; replace as needed. | P-2 |
| 5. Inspect coolant condition; drain and recover. | P-2 |
| 6. Flush system and refill with recommended coolant; bleed system. | P-2 |
| 7. Clean, inspect, and test fan, fan clutch (electrical and mechanical), and fan shroud; replace as needed. | P-2 |
| 8. Inspect and test heater control valve(s) (manual, vacuum, and electrical types); replace as needed. | P-2 |

VII. HEATING AND AIR CONDITIONING

D. Operating Systems and Related Controls Diagnosis and Repair

1. Electrical

1. Diagnose the cause of failures in the electrical controls of heating and A/C systems; determine needed repairs. P-2
2. Inspect and test A/C-heater blower, motors, resistors, switches, relays, wiring, and protection devices; repair or replace as needed. P-2
3. Test A/C compressor load cut-off systems; determine needed repairs. P-3

2. Vacuum/Mechanical

1. Diagnose the cause of failures in the vacuum and mechanical controls of the heating and A/C system; determine needed repairs. P-2
2. Inspect and test A/C-heater control panel assembly; replace as needed. P-3
3. Inspect and test A/C-heater control cables and linkages; adjust or replace as needed. P-3
4. Inspect and test A/C-heater vacuum control switches, hoses, diaphragms (motors), vacuum reservoir, check valve, and restrictors; replace as needed. P-3
5. Inspect and test A/C-heater ducts, doors, hoses, and outlets; replace as needed. P-3

3. Automatic and Semi-Automatic Temperature Controls

1. Check operation of automatic and semi-automatic heating, ventilation, and air-conditioning (HVAC) control systems; determine needed repairs. P-3

VII. HEATING AND AIR CONDITIONING

E. Refrigerant Recovery, Recycling, and Handling

1. Verify correct operation of refrigerant handling equipment. P-1
2. Identify and recover A/C system refrigerant. P-1
3. Recycle refrigerant. P-1
4. Label and store refrigerant. P-1
5. Test recycled refrigerant for non-condensable gases. P-1

ENGINE PERFORMANCE

For every task in Engine Performance the following safety task must be strictly enforced as a number 1 priority:

Comply with personal and environmental safety practices associated with clothing, eye protection, hand tools, power equipment and handling, storage and disposal of chemicals in accordance with local, state, and federal safety and environmental regulations.

VIII. ENGINE PERFORMANCE

A. General Engine Diagnosis

1. Interpret and verify complaint; determine needed repairs. P-2
2. Inspect engine assembly for fuel, oil, coolant, and other leaks; determine needed repairs. P-2
3. Diagnose the cause of unusual engine noise or vibration problems; determine needed repairs. P-2
4. Diagnose the cause of unusual exhaust color, odor, and sound; determine needed action. P-2
5. Perform engine absolute (vacuum/boost) manifold pressure tests; determine needed repairs. P-2

- | | |
|---|-----|
| 6. Perform cylinder power balance test;
determine needed action. | P-2 |
| 7. Perform cylinder compression test;
determine needed action. | P-2 |
| 8. Perform cylinder leakage test;
determine needed action. | P-2 |
| 9. Diagnose engine mechanical, electrical,
electronic, fuel, and ignition problems
with an ignition oscilloscope and engine
analyzer; determine needed action. | P-2 |
| 10. Prepare and inspect vehicle and 4-gas
analyzer; obtain exhaust readings. | P-1 |

VIII. ENGINE PERFORMANCE

B. Computerized Engine Controls Diagnosis and Repair

- | | |
|---|-----|
| 1. Diagnose the causes of emissions problems
resulting from failure of computerized
engine controls. | P-2 |
| 2. Perform analytic/diagnostic procedures on
vehicles with on-board diagnostic computer
systems; determine needed action. | P-2 |
| 3. Inspect and test sensors, controls, and
actuator components and circuits of
computerized engine control systems;
adjust or replace as needed. | P-2 |
| 4. Obtain and interpret digital multimeter
(DMM) readings. | P-1 |
| 5. Read and interpret technical information. | P-1 |
| 6. Locate and interpret vehicle and major
component identification numbers (VIN,
vehicle certification labels and
calibration decals). | P-1 |
| 7. Inspect and test power and ground circuits
and connections; service or replace as
needed. | P-2 |
| 8. Practice recommended precautions when
handling static sensitive devices. | P-2 |

VIII. ENGINE PERFORMANCE

C. Ignition System Diagnosis and Repair

- | | |
|--|-----|
| 1. Diagnose no-starting, hard starting, engine misfire, poor driveability, spark knock, power loss, poor mileage, and emissions problems on vehicles with electronic ignition (distributorless) systems; determine needed repairs. | P-2 |
| 2. Diagnose no-starting, hard starting, engine misfire, poor driveability, spark knock, power loss, poor mileage, and emissions problems on vehicles with electronic distributor ignition systems; determine needed repairs. | P-2 |
| 3. Inspect and test ignition primary circuit wiring and components; repair or replace as needed. | P-2 |
| 4. Inspect and test distributor; service as needed. | P-2 |
| 5. Inspect and test ignition system secondary circuit wiring and components; replace as needed. | P-2 |
| 6. Inspect and test ignition coil(s); replace as needed. | P-2 |
| 7. Check and adjust (where applicable) ignition system timing and timing advance/retard. | P-2 |
| 8. Inspect and test ignition wiring harness and connectors; replace as needed. | P-2 |
| 9. Inspect and test ignition system pick-up sensor or triggering devices; replace as needed. | P-2 |
| 10. Inspect and test ignition control module; replace as needed. | P-2 |

VIII. ENGINE PERFORMANCE

D. Fuel, Air Induction, and Exhaust Systems Diagnosis and Repair

1. Diagnose hot or cold no-starting, hard starting, poor driveability, incorrect idle speed, poor idle, flooding, hesitation, surging, engine misfire, power loss, stalling, poor mileage, dieseling, and emissions problems on vehicles with carburetor-type fuel systems; determine needed action. P-2
2. Diagnose hot or cold no-starting, hard starting, poor driveability, incorrect idle speed, poor idle, flooding, hesitation, surging, engine misfire, power loss, stalling, poor mileage, dieseling, and emissions problems on vehicles with injection-type fuel systems; determine needed action. P-2
3. Inspect fuel tank and fuel cap; inspect and replace fuel lines, fittings, and hoses. P-2
4. Check fuel for contaminants and quality. P-3
5. Inspect and test mechanical and electrical fuel pumps and pump control systems; replace as needed. P-2
6. Replace fuel filters. P-2
7. Inspect and test fuel pressure regulation system and components of injection type fuel systems; adjust or replace as needed. P-2
8. Inspect and test cold enrichment system components; adjust or replace as needed. P-2
9. Remove, clean, and reinstall throttle body; adjust related linkages. P-2
10. Inspect and test fuel injectors; clean or replace as needed. P-2
11. Inspect throttle body mounting plates, air induction and filtration system, intake manifold, and gaskets; clean or replace as needed. P-2

- | | |
|---|-----|
| 12. Check/adjust idle speed and fuel mixture where applicable. | P-2 |
| 13. Remove, inspect, and test vacuum and electrical components and connections of fuel system; repair or replace as needed. | P-2 |
| 14. Inspect exhaust manifold, exhaust pipes, mufflers, resonators, tail pipes, and heat shields; repair or replace as needed. | P-2 |

VIII. ENGINE PERFORMANCE

E. Emissions Control Systems Diagnosis and Repair

1. Positive Crankcase Ventilation

- | | |
|--|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of the positive crankcase ventilation system. | P-2 |
| 2. Inspect and test positive crankcase ventilation (PCV) filter/breather cap, valve, tubes, orifices, and hoses; service or replace as needed. | P-2 |

2. Spark Timing Controls

- | | |
|---|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of the spark timing control system. | P-2 |
| 2. Inspect and test circuits of spark timing control systems; replace as needed. | P-2 |

3. Idle and Deceleration Speed Controls

- | | |
|--|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of the idle and deceleration speed control system. | P-2 |
| 2. Inspect and test wiring, hoses, and components of idle speed control systems; adjust or replace as needed. | P-2 |
| 3. Inspect and test electrical components, circuits, vacuum components, and hoses of deceleration controls; adjust or replace as needed. | P-2 |

4. Exhaust Gas Recirculation

- | | |
|--|-----|
| 1. Diagnose the cause(s) of emissions problems caused by failure of the exhaust gas recirculation (EGR) system. | P-2 |
| 2. Inspect and test valve, valve manifold, and exhaust passages of exhaust gas recirculation (EGR) systems; service or replace as needed. | P-2 |
| 3. Inspect and test vacuum/pressure controls, filters, and hoses of exhaust gas recirculation (EGR) systems; service or replace as needed. | P-2 |
| 4. Inspect and test electrical/electronic sensors, controls, and wiring of exhaust gas recirculation (EGR) systems; repair or replace as needed. | P-2 |

5. Exhaust Gas Treatment

- | | |
|---|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of the air injection or catalytic converter systems. | P-2 |
| 2. Inspect and test mechanical components of air injection systems; service or replace as needed. | P-2 |
| 3. Inspect and test electrical/electronically-operated components and circuits of air injection systems; replace as needed. | P-2 |
| 4. Inspect and test components of catalytic converter systems; replace as needed. | P-2 |

6. Intake Air Temperature Controls

- | | |
|--|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of the intake air temperature control systems. | P-2 |
| 2. Inspect and test components of inlet air temperature control systems; replace as needed. | P-2 |

7. Early Fuel Evaporation (Intake Manifold Temperature) Controls

- | | |
|--|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of early fuel evaporation control systems. | P-2 |
| 2. Inspect and test components of early fuel evaporation control systems; service or replace as needed. | P-2 |

8. Evaporative Emissions Controls

- | | |
|--|-----|
| 1. Diagnose the cause(s) of emissions problems resulting from failure of evaporative emissions control system. | P-2 |
| 2. Inspect and test components and hoses of evaporative emissions control systems; replace as needed. | P-2 |

VIII. ENGINE PERFORMANCE

F. Engine Related Service

- | | |
|---|-----|
| 1. Adjust valves on engines with mechanical or hydraulic lifters. | P-2 |
| 2. Verify correct camshaft timing; determine needed action. | P-2 |
| 3. Verify engine operating temperature; determine needed action. | P-2 |
| 4. Perform cooling system pressure tests; check coolant condition; inspect and test radiator, pressure cap, coolant recovery tank, and hoses; service or replace as needed. | P-2 |
| 5. Inspect and test thermostat, by-pass, and housing; replace as needed. | P-2 |
| 6. Inspect and test mechanical/electrical fans, fan clutch, fan shroud/ducting, and fan control devices; service or replace as needed. | P-2 |

APPLIED ACADEMICS AND WORKPLACE SKILLS

The following Applied Academic Skills general statements were developed in cooperation with the Vocational-Technical Education Consortium of States (V-TECS). The process involved using the NATEF task list and the Basic/Essential Skills Taxonomy developed at Arizona State University by Dr. Lester Snyder.

Committee meetings were held in the following four cities: Atlanta, Georgia; Boston, Massachusetts; Cincinnati, Ohio; and Phoenix, Arizona. At each of the meetings, ASE Certified Master Automobile technicians were used as experts in the automotive service industry. V-TECS used experts in three academic areas (language arts, mathematics, and science) to help the committees understand the specific definitions of the concepts used in the taxonomy.

The committees were asked to identify the academic skills required to perform each task listed in the eight automobile areas. Their responses were recorded using the Basic/Essential Skills Taxonomy codes and were put into a data base. After all the meetings were completed, a composite or unduplicated list of the codes was generated for language arts, mathematics, and science. Specific statements related to the use of the academic skill in the automotive industry were then written. A matrix was built to show the relationship between the composite list and each of the eight automobile areas. The general statements included in this manual were developed from the specific statements. Several crosschecks and reviews were conducted to ensure the accuracy of the statement and the relationship to the NATEF task list.

The Workplace Skills List was generated by having the committees identify the workplace skills from the V-TECS/ILLINOIS WORKPLACE SKILLS LIST that are important for employment as an automobile technician.

**** Please contact the NATEF office to order the Applied Academics and Workplace Skills for Automobile Technicians book. This book includes the unduplicated list of applied academic skills in all eight automobile areas, complete with statements of their use by automobile technicians; the matrix; the definitions of the Basic/Essential Skills codes; the total number of times each code was identified; the general statements; the Workplace Skills List; and the NATEF Task List.**

The information in the book will provide a common vocabulary for instructors and administrators to use in achieving academic and vocational skill standards. This information can be used by programs to document the academic skills taught in automotive technical classes. The examples for teaching an academic concept in an applied context will also be useful for schools when planning, designing, or writing curricula. **

**Narrative for Language Arts and Communications Related Academic Skills
for all
NATEF Automobile Technician Task Lists**

The automobile technician must be proficient in the following Language Arts and Communications related academic skills that are embedded in the occupation. Using these skills the technician must be able to:

- Request, collect, comprehend, evaluate, and apply oral and written information gathered from customers, associates, and supervisors regarding problem symptoms and potential solutions to problems.
- Identify the purpose for all written and oral communication and then choose the most effective strategies for listening, reading, speaking, and writing to facilitate the communication process.
- Adapt a reading strategy for all written materials, e.g., customer's notes, service manuals, shop manuals, technical bulletins, etc., relevant to problem identification, diagnosis, solution, and repair.
- Attend to verbal and nonverbal cues in discussions with customers, supervisors, and associates to verify, identify, and solve problems.
- Use study habits and techniques, i.e. previewing, scanning, skimming, taking notes, etc., when reviewing publications (shop manuals, references, databases, operator's manuals, and text resources) for problem solving, diagnosis, and repair.
- Use prior knowledge learned from solving similar problems to diagnose and repair specific problems.
- Write clear, concise, complete, and grammatically accurate sentences and paragraphs.
- Write warranty reports and work orders to include information regarding problem resolution and the results of the work performed for the customer or manufacturer.
- Comprehend and apply industry definitions and specifications to diagnose and solve problems in all automotive systems and components.
- Follow all oral/written directions that relate to the task or system under study.
- Comprehend and use problem-solving techniques and decision trees that are contained in service manuals to determine cause-and-effect relationships.
- Scan service manuals and databases to locate specific information for problem-solving purposes.
- Use the service manual to identify the manufacturer's specifications for system parameters, operation, and potential malfunctions.
- Interpret charts, tables, or graphs to determine the manufacturer's specifications for system operation to identify out-of-tolerance systems and subsystems.
- Supply clarifying information to customers, associates, parts supplier, and supervisors.

**Narrative for Mathematics Related Academic Skills
for all
NATEF Automobile Technician Task Lists**

The automobile technician must be proficient in the following mathematics-related academic skills that are embedded in the occupation. Given these skills the technician must be able to:

- Determine the proper sequence of arithmetic operations to arrive at a solution that can be compared to other specifications when comparing system measurements to the manufacturer's specifications.
- Add two or more whole numbers, fractions, or decimals to determine component conformance of multiple measurements with the manufacturer's specifications.
- Subtract whole numbers, fractions, or decimals to arrive at a difference for comparison with the manufacturer's specifications.
- Divide decimals to determine measurement conformance with the manufacturer's specifications.
- Convert variables presented orally to a mathematical form that provides for an algebraic solution.
- Estimate the results of basic arithmetic operations, and accurately round up or down depending on the appropriate rule for the situation.
- Analyze and solve problems requiring the use of fractions, decimals, ratios, or percentages by a direct or indirect variation of the numerical elements of the problem.
- Determine the irrelevant and/or missing data needed to solve a problem.
- Determine and interpret place value (tenths, hundredths, thousandths) when conducting precision measurements.
- Use Centigrade or Fahrenheit measurement scales to determine the existing temperature of substances such as a coolant or lubricant.
- Use English and Metric volume measurement techniques to determine the volume of a system, component, or cylinder.
- Use conventional symbols (E for voltage, etc.) to solve circuit parameter calculations using formulas such as Ohm's Law, $E=IR$.
- Understand that if the described problem has certain conditions (symptoms), then a limited number of solutions to the problem apply.
- Understand the relationship between the frequency of the occurrence of a problem (symptom) and the probability of accurately predicting the problem.
- Calculate the average (mean) of several measurements to determine the variance from the manufacturer's specifications.

- Use English and Metric angle and distance measurements and techniques to determine angle variances from the manufacturer's specifications.
- Solve problems that involve determining the relative proportion of desired versus undesired ingredients or elements of a mixture, and determine if that proportion is within the manufacturer's specifications.
- Comprehend and use standards defined by each manufacturer for the system being analyzed.
- Convert test readings that are in decimal or fraction form to a ratio or percent for comparison with the manufacturer's specifications for the sub-system.
- Know when to use an estimated performance value versus an exact value, basing the decision on the system being analyzed or repaired.
- Visually perceive the geometric relationship of systems and sub-systems that require alignment.
- Construct or interpret a chart, table, graph, or symbol that depicts a range of performance characteristics that can be used for comparing various system operational conditions.
- Use measurement devices to determine the parallelism or perpendicularity of chassis, suspension, and other vehicle systems requiring geometric alignment.
- Use formulas to indirectly confirm systems that are outside of the manufacturer's specifications.
- Verify that the relationship between parallel lines and angles concurs with the manufacturer's specifications when diagnosing a system's malfunction.
- Visually formulate a belt (e.g., suspension/drive) angle and verify conformance to the manufacturer's specified angle.
- Measure timed or sequenced operating parameters to determine conformance with the manufacturer's specifications.
- Use English and Metric scales to determine the conformance of components to the manufacturer's specified weight.
- Determine the degree of conformance to the manufacturer's specifications for length, volume, and other appropriate measurements in the English and/or Metric system.
- Distinguish the congruence of the measured tolerances with those specified by the manufacturer.
- Measure and/or test with tools designed for English or Metric measurements, then convert the result to the manufacturer's system used for specifying the correct measurement or tolerance.
- Compute mentally whether the observed measurement is out-of-tolerance when comparing the observed measurement to the manufacturer's specifications.

- Solve problems that involve determining whether the proportion of the existing volume compares to the manufacturer's specifications and is within the recommended tolerance.
- Distinguish whether a measurement or tolerance is equal or not equal to the manufacturer's specifications.

**Narrative for Science Related Academic Skills
for all
NATEF Automobile Technician Task Lists**

The automobile technician must be proficient in the following science-related academic skills that are imbedded in the occupation. Using these skills the technician must be able to:

- Analyze and evaluate waste products from the repair task and dispose of the parts, residue, or trash according to applicable federal, state, and local rules and regulations.
- Follow all safety regulations and procedures while performing any task.
- Use the information provided in service manuals, charts, tables, or graphs to determine the manufacturer's specifications for system(s) operation(s) and the appropriate repair/replacement procedure.
- Develop a hypothesis regarding the cause of the problem and test the hypothesis to determine the solution to the problem.
 1. identify the problem
 2. gather information
 3. develop hypothesis
 4. take action
 5. check results
- Convert measurements taken using the English or Metric system to specifications stated in terms of either system.
- Explain and demonstrate an understanding of the chemical reaction that occurs in an automobile regarding the combustion of fuels, catalytic converters, and contamination when introduced into systems.
- Explain the purpose of additives in lubricants.
- Demonstrate an understanding of the kinetic and potential energy relationships that occur in valve systems, ignition systems, and other stored energy systems, such as springs and fuels, and determine efficiency.
- Demonstrate an understanding of the role of balanced and unbalanced forces on linear and rotating vehicle assemblies.
- Explain the relationship of centrifugal/centripetal force to the failure of rotating systems.
- Explain the ignition characteristics of fuels resulting from varying levels of fractional distillation.
- Demonstrate an understanding of how fuel characteristics affect combustion in an automotive engine.
- Demonstrate an understanding of the effect of heat on automotive systems.

- Explain the concept of heat transfer in terms of conduction, convection, and radiation in automotive systems.
- Demonstrate an understanding of the expansion and contraction of system parts as a result of heat generated during use and the cooling of the system when not in operation.
- Demonstrate an understanding of the effect that adding heat will cause in a state of matter, such as solid to liquid to gas.
- Explain the role of insulation in maintaining stable temperatures.
- Demonstrate an understanding of refraction in fiber optic systems.
- Explain that dyes added to lubricants fluoresce in ultraviolet light and provide a process for determining the source of leakage.
- Demonstrate an understanding of the process of acceleration and deceleration as a function of weight and available power.
- Demonstrate an understanding of the reaction of fluid to the motion of a valve or piston.
- Demonstrate an understanding of the circular motion of a vehicle as it relates to such events as toe-out on turns and tracking.
- Demonstrate an understanding of the types of vibrations caused by out-of-balance or excessively worn systems.
- Explain to a customer how sound can be amplified due to resonant cavities and other physical characteristics of the vehicle.
- Explain and demonstrate an understanding of how sound generated in one place in the body and engine can be carried to other parts of the engine through metal and other materials.
- Explain the need for sound deadening and vibration damping materials to control the level of sound in the passenger compartment.
- Demonstrate an understanding of the relationship of the perceived intensity to the decibel level of a noise.
- Explain the relationship of the frequency of the sound to a normal or abnormally operating system.
- Explain and demonstrate an understanding of the role of listening to sounds as part of the trouble-shooting process.
- Explain that the presence of overtones may indicate changes in the vibrations of various systems.
- Demonstrate an understanding of the relationship of barometric pressure to engine performance (horsepower).
- Explain the relationship of engine torque to vehicle performance.

- Explain how levers and pulleys can be used to increase an applied force or distance.
- Identify the effect of solution pH on chemical changes in a system.
- Identify the characteristics that define a system that is operating within the manufacturer's specifications.
- Use precision measuring devices to determine if wear and adjustments are within the manufacturer's specifications, and to assure that repair or replacement parts meet the manufacturer's specifications.
- Use tension gauges, such as a torque wrench, to measure the force or tension required to tighten connections to the manufacturer's specifications.
- Use a scale to measure component weight to balance rotating systems.
- Use pressure measuring tools to determine pressures in hydraulic or pneumatic systems and compare to the manufacturer's specifications.
- Use direct and indirect methods to measure system temperatures and then convert to Fahrenheit/Centigrade as required.
- Use direct and indirect methods to measure time and compare the results to the manufacturer's specifications.
- Use direct and indirect methods to measure the volume of liquids in a system and compare to the manufacturer's specifications.
- Use computer databases for information retrieval and input devices to process information for customers, billing purposes, warranty work, and other record-keeping purposes.
- Explain how an applied force at one location can be transmitted via fluid pressure to provide a force at a remote location.
- Explain catalytic converter principles which modify emission gases at the atomic level to provide a low level of HC, CO and NOx in the final exhaust.
- Explain the role that friction plays in acceleration and deceleration of objects as illustrated by transmitting motion to a part not physically connected to the powered part.
- Explain to the customer the need for lubrication of adjacent parts to minimize friction as a result of movement at the junction of the parts.
- Explain the necessity of knowing that the hardness of a metal determines, in part, its function and location in the automobile.
- Explain the dynamic control properties of a hydraulic system.
- Explain the surface processes that occur on system seals due to the absorption of the contained materials.

- Demonstrate an understanding of how the deterioration in an engine's performance can be caused by a chemical reaction that occurs in a liquid that has been contaminated.
- Demonstrate an understanding of how torque relates to force and angular acceleration.
- Demonstrate an understanding of how cams, pulleys, and levers are used to multiply force or transfer directions of force.
- Explain how rotational motion is changed to linear motion and the need for balance in rotating systems.
- Demonstrate an understanding of how variances in flow rate in air flow sensors or cooling systems can affect engine performance.

Electrical/Tolerances

- Explain and demonstrate an understanding of the properties of electricity that impact the lighting, engine management, and other electrical systems in the vehicle.
- Demonstrate an understanding of the characteristics of a quality electrical ground and explain the problems associated with an inadequate electrical circuit ground.
- Explain voltage and current flow in series and parallel circuits.
- Demonstrate an understanding of the processes used to locate a short circuit in the electrical/electronic system.
- Demonstrate an understanding of the role of the alternator in maintaining battery and system voltage.
- Demonstrate an understanding of the role of solar panels in maintaining battery voltage and operating selected accessories.
- Explain and demonstrate an understanding of the ignition coil's role in generating the high voltages required to fire the sparkplug.
- Demonstrate an understanding of the correct procedure used to measure the electrical parameters of voltage, current, resistance, or power.
- Explain and demonstrate an understanding of the role of a fuse or fusible link as a protective device in an electrical or electronic circuit.
- Explain and demonstrate an understanding of the use of Ohm's Law in verifying circuit parameters (resistance, voltage, amperage).
- Explain and demonstrate an understanding of the relationship of resistance to heat, voltage drop, and circuit parameters.
- Explain and demonstrate an understanding of system voltage generation, uses, and characteristics.

- Demonstrate an understanding of the ion transfer process that occurs in an automotive battery.
- Explain the conductivity problems in a circuit when connectors corrode due to electrochemical reactions.
- Explain the relationship between electrical current in a conductor and the magnetic field produced in a coil such as the starter solenoid.
- Explain the ability of a coil to increase battery voltage to the level required to fire a sparkplug.
- Explain the effect of magnetic fields on unshielded circuits in selected control modules.
- Explain the need for a specific gravity test of battery electrolyte to determine charge.
- Use precision electrical test equipment to measure current, voltage, resistance, continuity, and/or power.
- Demonstrate an understanding of the role of capacitance in timer circuits, such as RC timers or MAP sensors, where the changing manifold pressure causes two metal discs to act like a capacitor by sending varying voltage to the electronic engine control system.
- Demonstrate an understanding of the capacity of semiconductor devices to modify rapidly engine operation parameters depending on multiple inputs from engine operational sensors.
- Explain how the movement of a conductor in a magnetic field can generate electricity.
- Demonstrate an understanding of the role of mechanical transducers in sending electrical control signals to modify system operating characteristics.
- Demonstrate an understanding of the purpose of photocells and measurement processes relative to determining output.

WORKPLACE SKILLS

IDENTIFIED AS BEING IMPORTANT BY THE NATEF AUTOMOTIVE TECHNICIANS RELATED ACADEMIC SKILLS COMMITTEE FROM THE V-TECS/ILLINOIS WORKPLACE SKILLS LIST

A. DEVELOPING AN EMPLOYMENT PLAN

1. Match interests to employment area.
2. Match aptitudes to employment area.
3. Identify short term work goals.
4. Match attitudes to a job area.
5. Match physical capabilities to a job area.
6. Demonstrate a drug-free status.

B. SEEKING AND APPLYING FOR EMPLOYMENT OPPORTUNITIES

1. Identify steps in applying for a job.
2. Locate employment opportunities.
3. Identify job requirements.
4. Identify conditions for employment.
5. Evaluate job opportunities.
6. Prepare a resume.
7. Write job application letter.
8. Complete job application form.
9. Prepare for job interview.
10. Dress for job interview.

C. ACCEPTING EMPLOYMENT

1. Apply for social security number.
2. Complete state and federal tax forms.
3. Complete employees withholding allowance certificate Form W-4.

D. COMMUNICATING ON THE JOB

1. Communicate orally with others
2. Ask questions about task.
3. Follow written and oral directions.
4. Prepare written communication.
5. Interpret the use of body language.
6. Use telephone etiquette.

E. INTERPRETING THE ECONOMICS OF WORK

1. Describe responsibilities of employee.
2. Describe responsibilities of employer or management.
3. Investigate opportunities and options for business ownership.

F. MAINTAINING PROFESSIONALISM

1. **Participate in employment orientation.**
2. **Treat people with respect.**
3. **Exhibit positive behavior.**
4. **Comply with organizational expectations.**
5. **Comply with company dress and appearance standards.**
6. **Use job-related terminology.**
7. **Participate in meetings in a positive and constructive manner.**
8. **Assess business image and products/services.**

G. ADAPTING/COPING CHANGE

1. **Identify the elements of the job transition.**
2. **Exhibit ability to handle stress.**
3. **Recognize need to change or quit a job**
4. **Write a letter of resignation.**

H. SOLVING PROBLEMS AND CRITICAL THINKING

1. **Clarify purposes and goals.**
2. **Identify the problem.**
3. **Employ reasoning skills.**
4. **Assess employer and employee responsibility in solving a problem.**
5. **Evaluate options.**
6. **Estimate results of implemented options.**
7. **Set priorities.**
8. **Identify solutions to the problem and their impact.**
9. **Select and implement a solution to a problem.**
- 10 **Prioritize and organize workloads.**

I. MAINTAINING SAFE AND HEALTHY ENVIRONMENT

1. **Follow conservation/environmental practices and policies.**
2. **Comply with safety and health rules/procedures.**
3. **Identify hazardous substances in the work place.**
4. **Use and maintain proper tools and equipment.**
5. **Maintain work area.**
6. **Act during emergencies.**

J. DEMONSTRATING WORK ETHICS AND BEHAVIOR

1. Follow rules, regulations and policies as established.
2. Implement responsibilities of job position.
3. Maintain regular attendance.
4. Assume responsibility for decisions and actions.
5. Demonstrate willingness to learn.
6. Practice time management.
7. Practice cost effectiveness.
8. Apply ethical reasoning.
9. Display initiative.
10. Display assertiveness.
11. Exhibit pride.

K. DEMONSTRATING TECHNOLOGY LITERACY

1. Demonstrate basic keyboarding skills.
2. Demonstrate basic knowledge of computing.
3. Recognize impact of technological changes on tasks and people.

L. MAINTAINING INTERPERSONAL RELATIONSHIPS

1. Value individual diversity.
2. Respond to praise or criticism.
3. Provide constructive praise or criticism.
4. Channel and control emotional reactions.
5. Resolve conflicts.
6. Display a positive attitude.
7. Identify and react to sexual intimidation/harassment.

M. DEMONSTRATING TEAM WORK

1. Identify style of leadership used in team work.
2. Match team member's skills and group activity.
3. Work with team members.
4. Complete a team task.
5. Evaluate outcomes.

TOOLS AND EQUIPMENT

Local employment opportunities and the availability of funds are key factors for determining the program's structure and operation. This section was developed recognizing that in the majority of programs, all of the tasks and specialty areas cannot be covered. Therefore, the basic philosophy is this: For the tasks which are covered, the training should be as thorough as possible.

The basic tools and equipment the lab/shop and student should have for training in any given specialty area are included in this section. Obviously, many tools and much equipment are the same for some or all of the specialty areas. Some equipment is specialized, however, and must be available in the lab/shop to provide quality training. No specific brand names are identified because they will vary in each local situation.

The student hand tool list covers all areas, and indicate the tools a student will need to be successful in each of the specialty areas. Industry surveys indicate that most (90%) employers require that a candidate for employment provide his/her own basic hand tool set in order to be hired as an entry level automobile technician.

HAND TOOLS
CONTAINED IN INDIVIDUAL SETS OR TOOL CRIB
(IN SUFFICIENT QUANTITIES TO PERMIT EFFICIENT INSTRUCTION)

Adjustable Wrench - 6" and 12"
Air Blow Gun (OSHA approved)
Allen Wrench Set - Standard (.050" - 3/8")
Allen Wrench Set - Metric (2mm - 7mm)
Battery Post Cleaner
Battery Terminal Pliers
Battery Terminal Puller
Brake Spoon
Chisels - Cape 5/16"
 Cold 3/8", 3/4"
Claw Type Pickup Tool
Combination Wrenches - Standard (1/4" - 1")
 Metric (7mm - 19mm)
Continuity Test Light (12V)
Crowfoot Wrench Set Metric
Crowfoot Wrench Set U.S.
Feeler Gauge (Blade Type) .002" - .040"
 .006mm - .070mm
Files - Coarse 6" and 12"
 Fine 6" and 12"
 Half Round 12"
 Round 6" and 12"
Flare Nut (tubing) Wrenches 3/8" - 3/4" (Standard)
 10mm - 17mm (Metric)
Flashlight
Hack Saw
Hammers - 16 oz. Ball Peen
 Brass
 Dead Blow Plastic Mallet
 Plastic Tip
Ignition Wrench Set - U.S. and Metric
Inspection Mirror
Jumper Wire Set (with various adapters)
Magnetic Pickup Tool
Pliers - Combination 6"
 Hose Clamp
 Locking Jaw
 Needle Nose 6"
 Side Cutting
 Slip Joint (Water Pump)
Pry Bars - Rolling Head
 Straight
Punches - Center
 Brass Drift
 Pin 1/8", 3/16", 1/4", 5/16"
 Taper 3/8", 1/2", 5/8"

Safety Glasses

Scraper - Carbon 1"

Gasket 1"

Screwdriver - Blade Type: Stubby

6"

9"

12"

Offset

Screwdriver - Phillips: Stubby #1, #2

6" #1, #2

12" #3

Offset #2

Screwdriver - Posi-drive Set #1, #2, #3, #4

Screwdriver - Torx® Set T-8, T-10, T-15, T-20, T-25,
T-27, T-30, T-40, T-50, T-55

Screw Starter - Phillips

Standard

Socket Set - 1/4" Drive: 1/4" - 1/2" U.S. Standard Depth

1/4" - 1/2" U.S. Deep

6mm - 12mm Metric Standard Depth

6mm - 12mm Metric Deep

Flex/Universal Type

3", 6" Extensions

Ratchet

Socket Set - 3/8" Drive: 5/16" - 3/4" U.S. Standard Depth
(6 point)

3/8" - 3/4" U.S. Deep (6 point)

9mm - 19mm Metric Standard Depth

9mm - 19mm Metric Deep

Drive Air Ratchet

3", 6", 12", 18" Extensions

Flexhead Ratchet

Impact Socket Sets (U.S. and Metric)

Impact Wrench

Ratchet

Spark Plug Sockets 5/8", 13/16"

Speed Handle

Universal Joint

Flexible Socket Set 3/8" - 3/4"

Flexible Socket Set 9mm - 19mm

Socket Set - 1/2" Drive: 7/16" - 1 1/8" U.S. Standard Depth

7/16" - 1 1/8" U.S. Deep

10mm - 25mm Metric Standard Depth

10mm - 25mm Metric Deep

3", 6", 12" Extensions

Flex Handle (Breaker Bar)

Impact Sockets 7/16" - 1 1/8"

Impact Sockets 12mm - 32mm

Impact Wrench

Ratchet

Spark Plug Feeler Gauge (Gap Tool)
 Tape Measure
 Tire Pressure Gauge
 Torque Wrench - 3/8" Drive (30 - 250 lb. in.)
 3/8" Drive (5 - 75 lb. ft.)
 1/2" Drive (50 - 250 lb. ft.)
 Wire Brush

GENERAL LAB/SHOP EQUIPMENT

The tools and equipment on this list are used in general lab/shop work but are not generally considered to be individual hand tools. A well equipped, certified program should have all of these general tools and equipment readily available and in sufficient quantity to provide quality instruction.

Air Chisel Set (various bits)
 Air Compressor and Hoses
 Axle Stands (Safety Stands)
 Battery Charger
 Belt Tension Gauge
 Bench or Pedestal Grinder
 Compression Tester
 Computer Scan Tool (hand held) - On-Board Diagnostics Level II
 (OBD II) trouble code compliant - (recommended)
 Cooling System Pressure Tester
 Creeper
 Cylinder Leakage Tester
 Dial Indicator with Flex Arm and Clamp Base
 Digital Multi-meter with various leadsets
 Drain Pans
 Drill - 3/8" variable speed, reversible
 Drill - 1/2" variable speed, reversible
 Engine Coolant Recovery/Recycler or Contract Service
 Extension Cords
 Fender Covers
 Floor Jack (1½ Ton Minimum)
 Gear Lube Dispenser
 Hand Held Vacuum Pump
 Hoist(s)
 Hot Plate or equivalent
 Hydraulic Press with adapters (25 Ton)
 Jumper Cables
 Master Puller Set
 Micrometers - 0-1", 1-2", 2-3", 3-4", 4-5" (Outside Type)
 Oil Can - Pump Type
 Oil Filter Wrench

Parts Cleaning Tank
 Remote Starter Switch
 Screw Extractor Set
 Seat Covers
 Snap Ring Pliers Set - external
 Snap Ring Pliers Set - internal
 Soldering Gun
 Soldering Iron (25 Watt Pencil Tip)
 Spark Plug Boot Puller
 Steel Top Workbenches with vises
 Tach/Dwell Meter
 Tap and Die Set - Standard
 Tap and Die Set - Metric
 Thread Repair Insert Kit
 Tire Inflator Chuck
 Trouble/Work Lights (Flourescent Preferred)
 Tube Quick Disconnect Tool Set
 Tubing Cutter/Flaring Set
 Twist Drill Set - 1/64" - 1/2"
 Valve Core Removing Tool
 Waste Oil Receptacle with extension neck and funnel

SPECIALTY TOOLS AND EQUIPMENT

This section covers the tools and equipment a lab/shop should have for training in any given specialty area. This equipment is specialized and it must be available in the lab/shop. No specific type or brand names are identified because they will vary in each local situation.

SUSPENSION & STEERING

Ball Joint Press and other Special Tools
 Bearing Packer - hand operated
 Brake Pedal Holder
 Dial Indicator Set
 Drag Link Tool
 Hand Grease Gun
 Inner Tie Rod End Tool
 Pitman Arm Puller
 Shock Absorber Tools
 Spring/Strut Compressor Tool
 Tie Rod Puller
 Tire Mounting Machine
 Wheel Alignment Equipment - 4 wheel with rack (including alignment tools)
 Wheel Balancer - Electronic Type
 Wheel Weight Pliers

BRAKES

Bearing Packer, hand operated
Brake Bleeder, Pressure
Brake Cylinder Clamps
Brake Disc Micrometer
Brake Drum Micrometer
Brake Lathe, mobile or stationary with disc service
 attachments
Brake Shoe Adjusting Gauge
Brake Spring Installers
Brake Spring Pliers
Method for Removing Asbestos Contamination

HEATING AND AIR CONDITIONING

Refrigerant Recovery/Recycling Machine (R-12 and HFC-134a)
Air Conditioner Repair Unit - pullers
 removers
 adapters
 special feeler gauges
 necessary hoses
 leak detector
 circuit tester
 thermometer
 ratchet
 dispenser valves
 portable vacuum pump

A/C Service Port Adapter Set
Manifold Gauge Set or equivalent (R-12 and HFC-134a)

ENGINE PERFORMANCE

Antifreeze Tester
Battery/Starter/Charging System Tester
Carburetor Plug and Angle Gauge Set
Computer Carburetor Tools
Cylinder Leakage Tester
Dual Trace Lab Scope - (strongly recommended)
Engine Analyzer - with scope (lab scope capability recommended
 also)
Four Gas Exhaust Analyzer
Fuel Injection Cleaner
Fuel Injection Pressure Gauge Sets with adapters
Injector Pulse Tester
Logic Probe
Oxygen Sensor Socket
Sending Unit Socket

Spark Plug Thread Tap
Static Strap
Timing Advance Light
Vacuum/Pressure Gauge

AUTOMATIC TRANSMISSION/TRANSAXLE

Hydraulic Pressure Gauge Set
Front Wheel Drive Engine Support Fixture
Powertrain (Cradle) Removal and Installation Tool
Transmission Jack(s)
Transmission Holding Fixtures
Transmission Special Tool Sets

ELECTRICAL/ELECTRONIC SYSTEMS

Alternator Service Tools
Battery/Starter/Charging System Tester
Connector Pack Tool Set
Wire and Terminal Repair Kit

MANUAL DRIVE TRAIN AND AXLES

- Clutch Alignment Set
- Clutch Pilot Puller Tool
- C V Joint Tools
- Front Wheel Drive Engine Support Fixture
- Powertrain (Cradle) Removal and Installation Tool
- Special Tools for Transaxles
- Transmission Holding Fixtures
- Transmission Jack(s)
- Universal Joint Tools

ENGINE REPAIR

Ball Gauges
Cam Bearing Driver Set
Cylinder Deglazer
Dial Bore Indicator
Engine Stands/Benches
Inside Micrometer Set: 0 - 6"
 0 - 125mm
Outside Micrometer Set: 0 - 6"
 0 - 125mm
Portable Crane - 1/2 Ton
Powertrain Removal and Installation Tool

Ridge Reamer
Ring Compressor
Ring Expander
Ring Groove Cleaner
Straight Edge
Telescopic Gauge Set
Torque Angle Gauge
Valve and Valve Seat Resurfacing Equipment
Valve Guide Repair Unit
Valve Spring Compressor
Valve Spring Tester
Vernier Calipers: 0 - 6"
0 - 125mm

END

U.S. Dept. of Education

Office of Educational
Research and Improvement (OERI)

ERIC

Date Filmed
June 23, 1996

CE070532-525



U.S. DEPARTMENT OF EDUCATION
Office of Educational Research and Improvement (OERI)
Educational Resources Information Center (ERIC)



REPRODUCTION RELEASE

(Specific Document)

I. DOCUMENT IDENTIFICATION:

Title: <i>ASE Program Certification Standards - Automobile</i>	
Author(s):	
Corporate Source: <i>National Automotive Technicians Education Foundation (NATEF) + National Institute for Automotive Service Excellence (ASE)</i>	Publication Date: <i>1993</i>

II. REPRODUCTION RELEASE:

In order to disseminate as widely as possible timely and significant materials of interest to the educational community, documents announced in the monthly abstract journal of the ERIC system, *Resources in Education* (RIE), are usually made available to users in microfiche, reproduced paper copy, and electronic/optical media, and sold through the ERIC Document Reproduction Service (EDRS) or other ERIC vendors. Credit is given to the source of each document, and, if reproduction release is granted, one of the following notices is affixed to the document.

If permission is granted to reproduce the identified document, please CHECK ONE of the following options and sign the release below.



Sample sticker to be affixed to document

Sample sticker to be affixed to document



Check here

Permitting microfiche (4" x 6" film), paper copy, electronic, and optical media reproduction.

"PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

Sample

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)"

Level 1

"PERMISSION TO REPRODUCE THIS MATERIAL IN OTHER THAN PAPER COPY HAS BEEN GRANTED BY

Sample

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)"

Level 2

or here

Permitting reproduction in other than paper copy.

Sign Here, Please

Documents will be processed as indicated provided reproduction quality permits. If permission to reproduce is granted, but neither box is checked, documents will be processed at Level 1.

"I hereby grant to the Educational Resources Information Center (ERIC) nonexclusive permission to reproduce this document as indicated above. Reproduction from the ERIC microfiche or electronic/optical media by persons other than ERIC employees and its system contractors requires permission from the copyright holder. Exception is made for non-profit reproduction by libraries and other service agencies to satisfy information needs of educators in response to discrete inquiries."	
Signature: <i>Patricia A. Lundquist</i>	Position: <i>Executive Director</i>
Printed Name: <i>PATRICIA A. LUNDQUIST, PhD</i>	Organization: <i>NATEF</i>
Address: <i>NATEF 13505 Outlets Technology Dr., Suite 2 Herndon, VA 22071-3421</i>	Telephone Number: <i>(703) 713-0100</i>
	Date: <i>2/19/96</i>

OVER

III. DOCUMENT AVAILABILITY INFORMATION (FROM NON-ERIC SOURCE):

If permission to reproduce is not granted to ERIC, or, if you wish ERIC to cite the availability of the document from another source, please provide the following information regarding the availability of the document. (ERIC will not announce a document unless it is publicly available, and a dependable source can be specified. Contributors should also be aware that ERIC selection criteria are significantly more stringent for documents that cannot be made available through EDRS.)

Publisher/Distributor:	
Address:	
Price Per Copy:	Quantity Price:

IV. REFERRAL OF ERIC TO COPYRIGHT/REPRODUCTION RIGHTS HOLDER:

If the right to grant reproduction release is held by someone other than the addressee, please provide the appropriate name and address:

Name and address of current copyright/reproduction rights holder:
Name:
Address:

V. WHERE TO SEND THIS FORM:

Send this form to the following ERIC Clearinghouse: ERIC (ACVE) 1900 KENNY RD COLUMBUS OH 43210-1090

If you are making an unsolicited contribution to ERIC, you may return this form (and the document being contributed) to:

ERIC Facility
1301 Piccard Drive, Suite 300
Rockville, Maryland 20850-4305
Telephone: (301) 251-5500